رؤية VISION 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

Health Sector Transformation Program



# Health Sector Transformation Program

# Annual Report 2025


VISION رؤية
2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA
Health Sector
Transformation
Program


بسم الله الرحمن الرحيم

"Human wellbeing is at the forefront of our concerns and the top of our priorities, as we confirm our commitment to provide the citizens and residents of this nation with the necessary medicine, food, and living needs."

The Custodian of the Two Holy Mosques, King Salman Bin Abdulaziz Al Saud

> Together, we will continue building our country to be what we all hope for: prosperous and strong, based on the strength of its sons and daughters, and benefiting from its capabilities.

**His Royal Highness Prince Mohammed bin Salman bin Abdulaziz Al Saud, Crown Prince and Prime Minister of Saudi Arabia**

# Health Sector Transformation Program Annual Report 2025

## Transformation Into Impact

In a year marked by steady and confident progress, the 2025 Annual Report highlights key milestones in the transformation of the Kingdom's healthcare system. One that has deliberately reshaped how care is delivered, guided by a vision that places human health at its core.

# Message of H.E Chairman of the Program Committee

H.E Minister of Health, Chairman of the Health Sector Transformation Program Committee, Member of the Council of Economic and Development Affairs

**Mr. Fahad Bin Abdulrahman Al-Jalajel**



When Saudi Vision 2030 placed human health at the core of its priorities, the Kingdom embarked on a transformative journey that redefined the foundations of its healthcare sector.

This transformation is rooted in a firm belief that investing in health is an investment in the nation's future and prosperity.

Accordingly, the Health Sector Transformation Program (HSTP) was launched to comprehensively advance the healthcare system by restructuring its operating model, strengthening prevention and public health, improving quality and efficiency, and enabling seamless access to care for all.

The 2025 Annual Report reflects the progress achieved under this transformation, highlighting advancements that have reshaped the healthcare landscape and established a more integrated, beneficiary-centered system.

Saudi Arabia has made notable progress across key health indicators. Life expectancy has reached 79.7 years, while primary healthcare services now cover 97.5% of population settlements, including remote areas—enhancing equitable access to care. The sector has also advanced in digital transformation, with more than 31 million beneficiaries using the Sehhaty platform.

Seha Virtual Hospital has expanded its reach, connecting hundreds of facilities and delivering specialized care to over 346,000 beneficiaries nationwide.

At the same time, continued investment in national capabilities has strengthened the healthcare workforce, with more than 35,000 physicians graduating from Saudi Board programs across various specialties.

Integrated efforts across entities have contributed to saving lives, reflected in a significant reduction in traffic-related mortality, improved emergency response times, and a decline in drowning-related deaths.

These outcomes demonstrate the impact of preventive approaches and cross-sector collaboration in improving health and safety.

This report highlights the Kingdom's key healthcare achievements, made possible by the continued support of leadership and the collective efforts of partners across the public, private, and nonprofit sectors. It also recognizes the dedication of healthcare professionals and leaders whose work continues to drive progress forward.

Building on this momentum, the healthcare system continues to advance. Strengthening its impact, expanding its reach, and placing human health at the center of every step forward.

# 01 The Dream Begins



**Since the launch of Saudi Vision 2030 in 2016, the Kingdom embarked on a historic phase of comprehensive transformation; a massive national project investing in people and turning ambition into reality.**

**The Vision was established to build a more prosperous future, based on a vibrant society, a thriving economy, and an ambitious nation leading a renaissance with the participation of all. Saudi Vision 2030 is built on**

| 3 Main Themes | 6 General objectives at Level 1 |
|---|---|
| A Vibrant community | » Promoting a flourishing and healthy life<br>» Enhancing Islamic values and national identity |
| An Ambitious nation | » Enhancing government effectiveness<br>» Promoting social responsibility |
| A Thriving economy | » Developing and diversifying the economy<br>» Increasing employment rates |

**27** subsidiary objectives at the second level

**96** detailed objectives at the third level

## 9 Vision Realization Programs

- National Industries Development and Logistics Program
- National transformation program
- Public Investment Fund Program
- Doyof AlRahman Program
- Human Capital Development Program
- Financial Sector Development Program
- Housing Program
- Quality of Life Program

**Health Sector Transformation Program**



# A Human-Centered Vision

Prior to the launch of Saudi Vision 2030, the Kingdom placed strong emphasis on human wellbeing and safety, positioning the development of the healthcare sector among its key priorities in building a vibrant society where people can live healthy and fulfilling lives.

Accordingly, the Health Sector Transformation Program (HSTP) was launched to achieve four main objectives.



# And from here came... the **Health Sector Transformation Program** to achieve 4 main goals

VISION رؤية 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

**Main Theme**

**A Vibrant community**

**First-Level Objective**

**Promoting a flourishing and healthy life**

Health Sector Transformation Program

**Second Level Objectives**

- Improving the quality of life in Saudi cities
- **Improving Health Services**

**Third Level Objectives**

- Facilitating access to healthcare services
- Improving the quality and efficiency of health services
- Strengthen prevention against health threats
- Enhancing traffic safety.

# Partner Entities: Members of the Program committee

وزارة الصحة
Ministry of Health

وزارة الدفاع
MINISTRY OF DEFENSE

وزارة المالية
Ministry of Finance

وزارة الصناعة والثروة المعدنية
Ministry of Industry and Mineral Resources

وزارة الاستثمار
Ministry of Investment

وزارة الاقتصاد والتخطيط
MINISTRY OF ECONOMY & PLANNING

الموارد البشرية والتنمية الاجتماعية

وزارة النقل والخدمات اللوجستية
Ministry of Transport and Logistic Services

وزارة التعليم
Ministry of Education

الهيئة العامة للغذاء والدواء
Saudi Food & Drug Authority

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

هيئة المحتوى المحلي والمشتريات الحكومية
Local Content & Government Procurement Authority

ضمان
مجلس الضمان الصحي
Council of Health Insurance

المجلس الصحي السعودي
Saudi Health Council

مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

وقاية
هيئة الصحة العامة
PUBLIC HEALTH AUTHORITY

# Program Objectives

**4**

## Strategic Objectives

**16**

## Indirect Objectives



## Direct objectives of the third level

- Facilitating access to healthcare services
- Strengthen prevention against health threats
- Improving the quality and efficiency of services
- Enhancing traffic safety.

## Indirect objectives of the third level

01 Improving the productivity of government employees

02 Privatizing specific government services

03 Developing the digital economy

04 Ensuring alignment between educational outcomes and labor market needs

05 Attracting global talent

06 Developing e-government

07 Enhancing government agencies' responsiveness to beneficiary feedback

08 Developing the nonprofit sector

09 Encouraging volunteer work

10 Liberalizing state-owned assets for the private sector

11 Attracting foreign and domestic investment

12 Providing specialized knowledge to high-achievers in priority fields

13 Expanding vocational training

14 Diversifying government revenues

15 Improving the quality of services provided to citizens

16 Ensuring development and food security

# Transformation Into Impact

# 02



# an Ambitious Vision...

## 2016
### Launching

- Launching the Saudi Vision 2030 and establishing human health as one of the pillars of a vibrant society, while identifying key challenges
- Attributing health targets to the National Transformation Program as a preliminary phase

## 2017-2018
### Foundation and Structure

- Initiating the restructuring of the ministry of health
- Establishing a new model for healthcare
- Creating entities and committees to support the sector

## 2019
### Planning and Implementation

- Launch of the Modern Healthcare Model
- Enforcing the digital infrastructure for the health sector
- Launching HSTP

برنامج تحـــول القطاع الصحي

## 2020
### Completing the journey

- Addressing key health objectives
- A detailed action plan that includes a range of initiatives

## 2020
### Early testing

- Digital health expansion
- Advancing health risk preparedness
- Health system integration
- The COVID-19 Pandemic

## 2021
### Structural Transformation

- Establishing supportive entities, including the Public Health Authority "Weqaya"
- The institutional transformation of King Faisal Specialist Hospital and Research Centre into an independent institution

# To an Integrated System

## 2022
### Continuity and Progress

- Expanding digital services through the **Seha Virtual Hospital**
- Organizing the roles of the sector and separating regulatory functions from service delivery and financing
- Establishing the **Health Holding Company** and the **National Insurance Center**

## 2023
### Outcomes and Initiatives

- Prioritizing research through establishing a **health research institute**
- Completion of the launch of the **20 health clusters**

## 2024
### Expansion and Focus

- Expansion of basic health services to cover most of the Kingdom
- Focus on public health and prevention

## 2025
### Amplifying the Impact

# Why was the transformation necessary?

Before the transformation, the healthcare sector faced fundamental challenges

## From

- Premature Mortality from Chronic Diseases
- A Fragmented and Disjointed Approach to Public Health
- Heavy Reliance on Treatment Rather Than Prevention
- Growing Demand for Health Services
- Overlap of roles and responsibilities within the sector
- Fragmented Health Care Planning
- Regional Disparities in the Quality of Care
- A Gap Between Supply and Demand for the Health Workforce
- Demand-driven healthcare
- Delayed disease detection



# Why was the transformation necessary?

To

- Preserving lives and building a vibrant society
- Building a healthcare system that keeps pace with the future
- Building hope instead of treating pain
- Services that meet demand and cover the Kingdom
- Qualified healthcare professionals capable of delivering high-quality services
- Integrated planning covering all sectors
- Consistent care across all regions
- Defined roles with enhanced accountability and governance
- Proactive healthcare based on an integrated model
- Early detection through proactive and preventive care




20

# Impact in Numbers

## Average human life expectancy in the Kingdom

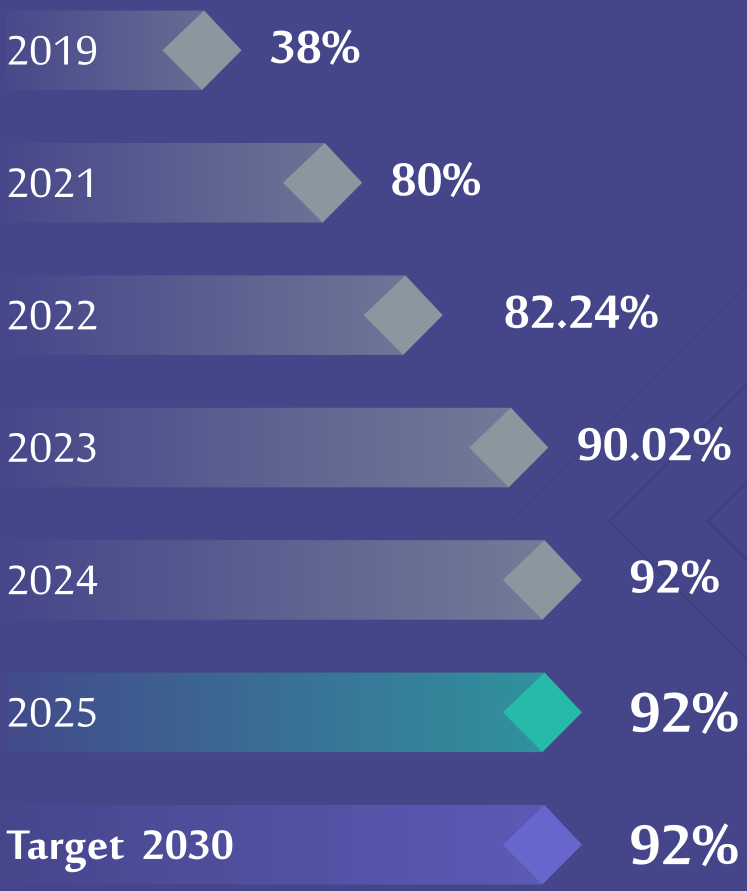
| | |
|---|---|
| 2022 | 77.6 |
| 2023 | 78.8 |
| 2024 | 79.7 |
| **Target 2030** | **80** |

This timeline reflects improvements in public health in the Kingdom and an increase in the life expectancy in good health, as a result of integrated efforts in prevention, services development, and the promotion of healthy lifestyles. Beyond each number is a person who benefits from closer care, better health options, and the opportunity for a longer, higher-quality life.



Impact in Numbers

# Rate of health regions' readiness to face health risks




Enhanced proactive readiness and preparedness of the health system to protect the society and deal with the emergencies and risks before they occur. This ratio reflects not only operational capabilities but also a national commitment to building a resilient, responsive system capable of safeguarding human wellbeing in all circumstances.



Impact in Numbers

# Rate of population settlements, including remote areas, covered by primary healthcare services

| | |
|---|---|
| 2016 | 78% |
| 2017 | 78% |
| 2018 | 81.39% |
| 2019 | 84.13% |
| 2020 | 85.70% |
| 2021 | 86% |
| 2022 | 93.90% |
| 2023 | 96.41% |
| 2024 | 97.40% |
| 2025 | 97.50% |

Primary healthcare services have continued to expand across communities, including remote areas, improving access to care and making healthcare services more convenient for all. This reflects the health system's commitment to ensuring that every individual can receive the care they need, wherever they are and whenever they need it, through integrated physical, mobile, and digital health services.



Impact in Numbers

# Rate of the population with a unified digital medical record

| | |
|---|---|
| 2018 | 12.95% |
| 2019 | 32.57% |
| 2020 | 53.88% |
| 2021 | 89.61% |
| 2022 | 100% |
| 2023 | 100% |
| 2024 | 100% |
| 2025 | 100% |
| **Target 2030** | 100% |

A unified medical record system was also launched to store beneficiaries' health data and accompany the individual patient at every potential venue of care, marking a qualitative shift in the quality of medical decision-making, continuity of care, and ease of access to services.



Impact in Numbers

# Number of beneficiaries / number of hospitals linked to Seha Virtual Hospital

| | |
|---|---|
| 2021 | +77K \ 100 |
| 2022 | +29K \ 152 |
| 2023 | +30K \ 210 |
| 2024 | +149K \ 210 |
| 2025 | +365K \ 241 |

Since its establishment in 2021, Seha Virtual Hospital contributed to the expansion of the virtual care model to reach a growing number of beneficiaries and affiliated healthcare facilities, ensuring service continuity, rapid access, and integrated care without geographical constraints, representing a transformation in the concept of care delivery, as the service is now more accessible and flexible.



# Number of beneficiaries of the Sehhaty Platform

| | |
|---|---|
| 2023 | +28 M |
| 2024 | +30 M |
| 2025 | +31 M |

This growth reflects society's increasing reliance on digital channels for managing its health, as the app is now a direct point of contact between beneficiaries and services, facilitating access, saving time, and supporting more informed and effective health decision-making.



Impact in Numbers

# Number of health staff in the Kingdom

| | |
|---|---|
| 2016 | +426K |
| 2017 | +487K |
| 2018 | +563K |
| 2019 | +592K |
| 2020 | +602K |
| 2021 | +621K |
| 2022 | +649K |
| 2023 | +683K |
| 2024 | +743K |
| 2025 | +803K |

These rates reflect the breadth of the healthcare network, supported by thousands of specialists working daily to ensure service delivery and continuity. Each number represents a team on the ground, dedicated time, and a responsibility fulfilled, keeping the healthcare system readily available to the people at all times.



# Key milestones In the Sector's Journey 03



# Major structural transformations

**The healthcare sector has undergone major structural transformations that have reshaped roles and placed people at the center of the system.**

Whereas previously a single entity performed all roles, today each entity has its own clearly defined specialization:
regulation that ensures quality, funding that achieves sustainability, and service delivery focused on the beneficiary experience.

This transformation was not merely a change in structure, but a transition from centralized decision-making to flexible performance, from overlapping roles to clear accountability, and from traditional service delivery to a more efficient, effective, and people-centered healthcare system.



# Major structural transformations

## Previously

وزارة الصحة
Ministry of Health

- Regulator and Supervisor
- Service Provider
- Funder

## Now

وزارة الصحة
Ministry of Health
- Regulator and Supervisor

شركة الصحة القابضة
HEALTH HOLDING CO
- Service Provider

مركز التأمين الصحي الوطني
Center for National Health Insurance
- Funder

# KFSHRC's Journey

مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre
Gen. Org. مؤسسة عامة

## The transformation of King Faisal Specialist Hospital and Research Centre into an independent,

government-owned, non-profit institution with a special legal status aimed at strengthening governance and institutional autonomy, thereby enhancing the quality of services provided by the hospital.



# KFSHRC's Journey

مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre
Gen. Org. مؤسسة عامة

## 1976

مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre
Gen. Org. مؤسسة عامة

**To join the Kingdom's healthcare system and deliver specialized services**

**Establishment of King Faisal Specialist Hospital and Research Centre**

## 1985

Strengthening national healthcare staff and directives to operate facilities with national teams to ensure quality

**Issuance of a Royal Decree to operate the hospital with a national workforce**

## 2021

Enhancing alignment of the hospital's activities with its strategic direction

**Issuance of a Royal Order to transform the hospital into an independent non-profit institution**

## 2022

As part of the Health Sector Transformation initiatives to enhance the hospital's operational efficiency and administrative independence

**Activation of the hospital's general strategy**

# Weqaya's Journey

وقايـــة
هيئـة الصحـة العامـة
PUBLIC HEALTH AUTHORITY

## The transformation of the National Center for Disease Control and Prevention into a public authority under the name Public Health Authority

Aimed at enhancing the efficiency of planning and response to health risks, and expanding the scope of preventive efforts at a comprehensive national level. This transformation has contributed to embedding public health as a national priority and strengthening emergency preparedness.



# Weqaya's Journey

وقايـــة
هيئـة الصحـة العامـة
PUBLIC HEALTH AUTHORITY

**Establishment of the National Center for Disease Control and Prevention**

## 2013

To focus on the health of individuals, families, and society, and address the environmental, social, and economic impacts on them.

وقايـــة
Weqaya
المركز الوطني للوقـايـة من الأمـراض ومكافحتهـا
Saudi Center for Disease Prevention and Control

**The center's response to the COVID-19 pandemic**

## 2020

To monitor and track emerging viruses and their spread within the Kingdom.

**Issuance of the organizational arrangements for the Public Health Authority**

## 2021

To protect and improve public health and prevent diseases among the population.

وقايـــة
هيئـة الصحـة العامـة
PUBLIC HEALTH AUTHORITY

**Council of Ministers Approval to transform the center into a public authority**

## 2021

To clearly define the authority's roles and responsibilities.

**Approval of the Public Health Authority's regulations**

## 2024

To define the Authority's powers and activate its role in monitoring health risks, developing preventive policies, and enhancing coordination with various relevant entities.

# Strategic Launches

**The healthcare transformation journey – both before and after the program's establishment – resulted in several qualitative initiatives and launches.**

Saudi NIH
المعهد الوطني لأبحاث الصحة

## Establishment of the National Institute for Health Research

To serve as a national authority leading the health research and innovation ecosystem, directing research activity towards national priorities, and contributing to expanding the evidence-based medical knowledge base. This establishment has enhanced the efficiency of healthcare decision-making, linked research to practice, and accelerated the adoption of innovative solutions, directly impacting the quality of care, the effectiveness of preventive and therapeutic interventions, and the long-term health of the society.

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER

## Establishment of the Patient Safety Center

A national entity dedicated to embedding a culture of safety across all levels of healthcare delivery, reducing medical risks, and promoting practices aligned with international standards. The center has contributed to improving the reliability of healthcare services, enhancing the beneficiary experience, and building a safer and higher-quality care system-where the patient is at the center of decision-making and safety is a non-negotiable priority.



# Strategic Launches

مركز التأمين الصحي الوطني
Center for National Health Insurance

## Center for National Health Insurance (CNHI)

The entity responsible for providing free health insurance coverage to citizens by purchasing healthcare services from providers. The CNHI serves as a national payer, covering the costs of healthcare services.

شركة الصحة القابضة
HEALTH HOLDING CO

## Health Holding Company

The Health Holding Company (HHC) is a national state-owned company responsible for delivering comprehensive and integrated healthcare services through health clusters across the Kingdom of Saudi Arabia. HHC plays a central role in advancing the new Model of Care, while promoting community health, prevention, and early detection of diseases and health risks. It also contributes to enhancing the quality, efficiency, and sustainability of healthcare services, ensuring better health outcomes and improved patient experiences across the Kingdom.



# Healthco's Journey

## 2019

Royal Order to approve the Ministry of Health as the planner and regulator of the health sector in principle

## 2022

**Establishment of the Health Holding Company**

شركة الصحة القابضة
HEALTH HOLDING CO

Implementation of the Council of Ministers' decision to establish the company as an independent entity responsible for investing in and developing the health sector

## 2023-2022

**Transfer of Assets and Liabilities**

Transfer of healthcare-related assets and liabilities from the Ministry of Health to the Health Holding Company

## 2022

**Approval of the National Health Insurance Center Regulation**

مركز التأمين الصحي الوطني
Center for National Health Insurance

To provide insurance coverage for citizens and finance healthcare services for beneficiaries

## 2024-2023

**Phase One of Institutional Transformation**

Launch of 20 health clusters across all regions of the Kingdom
Initiation of transforming Health Affairs Directorates into Ministry branches

## 2026-2025

**Phase Two of Institutional Transformation**

**Initiation the transition First batch of healthcare clusters, in preparation for the full transition of all clusters**

# Healthcare Volunteering Journey

التطوع الصحي
HEALTH VOLUNTEERING

## Establishment of the Health Volunteering Center

The establishment of the Health Volunteering Center came as one of the outcomes of the Social Participation Initiative, to be a national framework that organizes health volunteering work and enables individuals to contribute their expertise and energies to serving the health of the community.



# Healthcare Volunteering Journey

التطوع الصحي
HEALTH VOLUNTEERING

## 2019

**Establishment of the Health Volunteering Center**

As part of the program's initiatives and by virtue of a ministerial decision, the establishment of a center dedicated to organizing the volunteering ecosystem within the sector,

## 2020

**Approval of the Health Volunteering Plan**

formation of committees and operational teams to address anticipated pressures of the COVID-19 pandemic on the healthcare sector.

## 2020

**Launch of the Health Volunteering Platform**

A specialized platform was established to showcase healthcare volunteering opportunities.

## 2021

**Launch of "Sawaed Al-Sihhah" for serving pilgrims**

Attracting and qualifying healthcare practitioners to participate in volunteering during the Hajj and Umrah seasons.

## 2021 - 2025

**Development of the Health Training Platform**

Developing training programs to qualify volunteers with the fundamentals of infection control, emergency procedures, and other skills.

## 2023

**Launch of the Health Volunteering Incubator**

Seeking to adopt and implement health-focused volunteer initiatives through a consultative support model

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

+500K trainees

حاضنة التطوع الصحي
HEALTH VOLUNTEER INCUBATOR

# Strategic Launches

اللجنة الوزارية للصحة في كل السياسات

THE MINISTERIAL COMMITTEE OF HEALTH IN ALL POLICIES

## Establishment of the Ministerial Committee for Health in All Policies

Health is no longer confined to service delivery. It is now a core pillar of national decision-making. Cross-sector policies are increasingly aligned with public health priorities, strengthening prevention, reducing risks, improving quality of life, and embedding human health into every development decision.



# Strategic Launches

اللجنة الوزارية للصحة في كل السياسات
THE MINISTERIAL COMMITTEE OF HEALTH IN ALL POLICIES

**2017**
Issuance of the Royal Order granting public health priority across all systems and legislation ("Health in All Policies")

**2018**
Issuance of the Royal Order to form the Ministerial Committee for Health in All Policies

**2021**
Approval of including health implications among the considerations required when preparing and reviewing draft regulations, bylaws, and similar documents.

**2022**
- Approval of the Health in All Policies Strategy
- The Ministerial Committee for Health in All Policies leads strategy implementation in line with its mandate and those of its member entities

# Strategic Launches

## 937 Center

A unified national channel for receiving health reports and inquiries and providing medical consultations around the clock. Contributes to facilitating beneficiaries' access to healthcare services and enhancing response efficiency and guidance. A key enabler for improving beneficiary experience and strengthening integration across the health system.

## Seha Virtual Hospital

مستشفى صحة الافتراضي
SEHA VIRTUAL HOSPITAL

One of the most prominent models of innovation in remote healthcare delivery, connecting healthcare facilities across the Kingdom through advanced technologies. Providing high-quality specialized services without geographical constraints while accelerating access to diagnosis and treatment.



# A Defining Early Test

The COVID-19 pandemic was not merely a global health crisis; it was a real test of healthcare systems' resilience, speed of response, and the effectiveness of cross-sector coordination. In the Kingdom, the COVID-19 pandemic marked a defining moment that revealed the importance of the health transformation and the need for a flexible, integrated system capable of making timely decisions.



# A Defining Early Test

**2019**
31 December

Detection of a cluster of pneumonia cases of unknown etiology in Wuhan, China, which led to the identification of the novel coronavirus (COVID-19).

**2020**
29 January

The First confirmed case of COVID-19 was reported in the Middle East.

**2020**
2 March

The First confirmed case of COVID-19 was detected in the Kingdom of Saudi Arabia.

**2020**
30 January

The World Health Organization (WHO) declared the outbreak of the novel coronavirus as a Public Health Emergency of International Concern.

**2020**
11 March

The WHO declared COVID-19 a pandemic.

**2023**
5 May

The WHO declared the end of the global public health emergency for COVID-19.

# Anticipating the future

وقاية
هيئة الصحة العامة
PUBLIC HEALTH AUTHORITY

## Transformational initiatives preceding the pandemic

### Establishment of the Public Health Authority (“Weqaya”)

Established in 2013 under the name National Center for Disease Prevention and Control, it later played a key role in responding to the pandemic, serving as a central reference for operations, procedures, and precautionary measures. In 2021, the Saudi Council of Ministers approved the transformation of the National Center for Disease Prevention and Control into a public authority named the “Public Health Authority .

### Its role during the pandemic:

- Preparing procedural, awareness, and guidance manuals for dealing with COVID-19.
- Initiating genomic sequencing studies of the coronavirus in the authority’s laboratories.
- Providing daily updates on reported cases.

**From March to August**

**2020**

**+4** million laboratory tests for COVID-19 in the Kingdom’s laboratories

**50** accredited laboratories Across all sectors

# Anticipating the future

## Transformational initiatives for health care technologies

**5**

**million consultations**

Expanding telehealth in MOH hospitals to reach all beneficiaries

**1.4**

**million beneficiaries**

Utilizing national health apps to book appointments for screenings and vaccinations

**10**

**million calls**

Processed by 937 during the pandemic

# Anticipating the future

National EOC
Health Emergency Operation Center
المركز الوطني لإدارة الأزمات و الكوارث الصحية

## The National Center for Emergency, Crisis and Disaster Management

The central point of contact with all health affairs branches across the Kingdom, connected to all healthcare sectors, hospitals, and public and private centers. It also facilitates direct communication with 20 centers in each of the Kingdom's various health regions.

## How did the Center contribute to managing the pandemic?

- **Activating the rapid response team at the center to evacuate Saudi citizens abroad**
- **Connecting all health facilities to an electronic system**
- **Preparing a protocol for transferring critical cases from the locked-down areas**

**50%** increase in capacity across all healthcare facilities in all health sectors

**30%** increase in intensive care unit beds across all regions of the Kingdom

# Efforts supporting resilience

NHCC
المركز الوطني الصحي للقيادة والتحكم
NATIONAL HEALTH COMMAND CENTER

## Command and Control Center

A public health emergency operations center in the Kingdom that works in collaboration with local and international experts, in addition to maintaining continuous communication with international organizations, to ensure full preparedness and rapid response to public health threats with the highest level of efficiency.

## How did the Center contribute to managing the pandemic?

- Rapid response to public health threats
- Issuance of a defined action plan to address health disasters
- Monitoring the readiness of the Ministry of Health and all affiliated healthcare facilities across all regions of the Kingdom
- Reducing the possibility of health incidents through preventive measures

Strengthening the workforce through temporary contracts and qualification and training programs

Providing Medical Equipment and Supplies Including respiratory care and sterilization equipment

# An unforgettable success story

## From crisis management to accelerating transformation

While countries around the world have experienced severe pandemic repercussions, the Kingdom's health system demonstrated resilience and rapid, decisive response to protect human health, contributing to exceptional achievements.



## Organization and successful management of the Hajj season

without infections, deaths, or outbreaks of infectious diseases

## Vaccines and treatment are available

for all citizens, residents, and even violators of residency and labor regulations free of charge.

## The Kingdom ranked second globally

in the Nikkei Recovery Index among 120 countries in managing infections and disease control

**995**
**million**

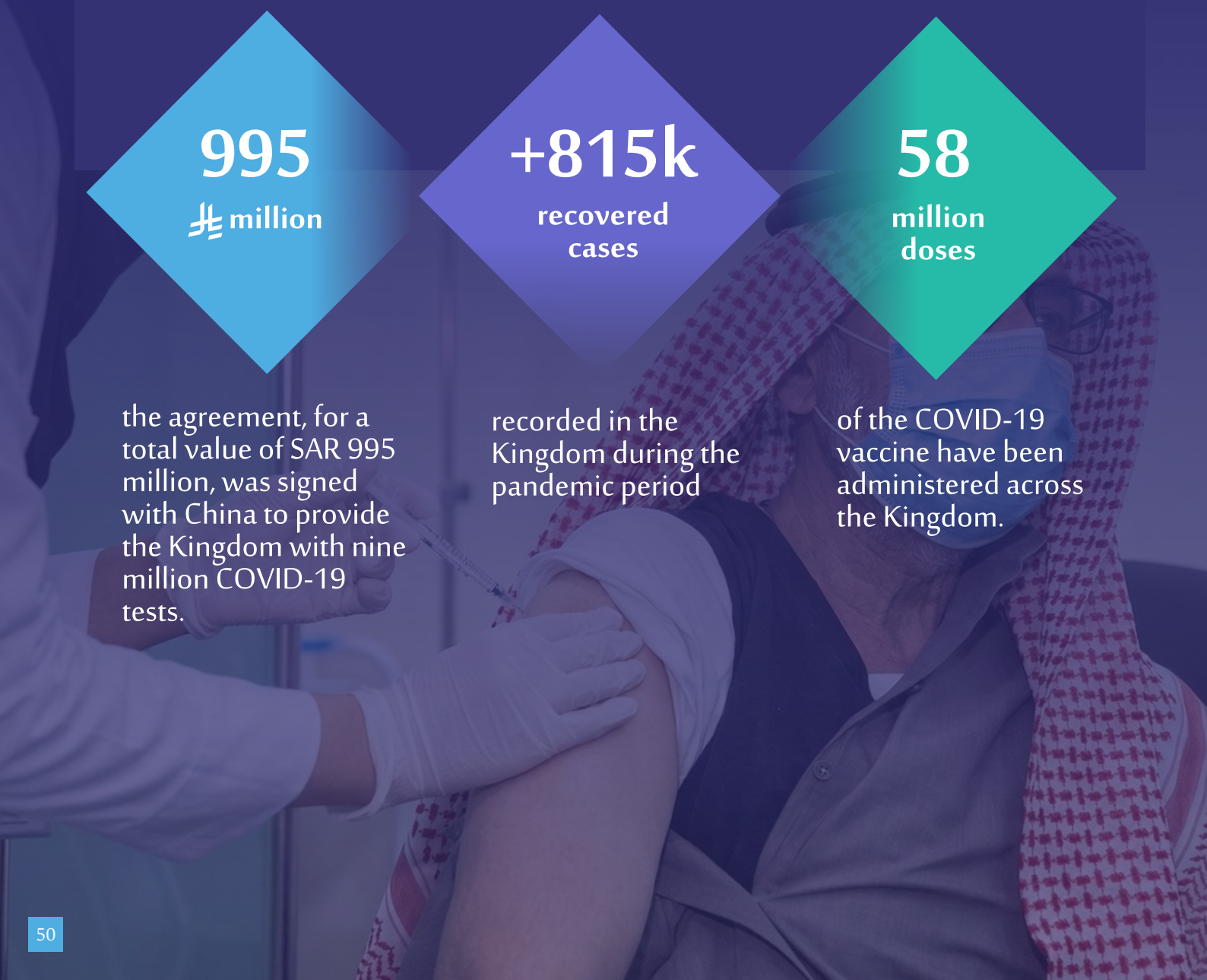
the agreement, for a total value of SAR 995 million, was signed with China to provide the Kingdom with nine million COVID-19 tests.

**+815k**
**recovered cases**

recorded in the Kingdom during the pandemic period

**58**
**million doses**

of the COVID-19 vaccine have been administered across the Kingdom.



# Prioritizing human health

**Through the "Health in All Policies" approach and its role in embedding consideration of human health across all policies, entities, and aspects of life.**

اللجنة الوزارية للصحة في كل السياسات
THE MINISTERIAL COMMITTEE OF HEALTH IN ALL POLICIES

**20%** Impact of therapeutic services on human health

**80%** Impact of public health on human health

**Transition from focusing exclusively on therapeutic services, which influences 20% of health outcomes, to also prioritizing public health, which accounts for 80% of the impact on human health.**



All government entities (such as the Ministry of Sport, Ministry of Municipal and Rural Affairs and Housing, Ministry of Education, and others) work in integration to build a vibrant society that enjoys good health.

Coordination and integration with Vision programs and relevant entities to achieve the public health goal, through various initiatives aimed at human well-being such as sports clubs, walking areas, the Green Riyadh project, the Saudi Genome Program, and many others.

# Human Life expectancy

| 2024 | 2030 |
| --- | --- |
| 79.7 | Targeted 80 |

Since the launch of the Vision, these factors and many others have contributed to increasing the human life expectancy in the Kingdom to 80 years by the year 2030.



# A Holistic Approach to Health

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

The sector prioritizes prevention over treatment and focuses on road safety as a key factor influencing human health in the Kingdom.

Through the objective of enhancing road safety, efforts have been made to reduce fatalities caused by road accidents through addressing the road safety challenges and dangerous locations, while strengthening collaboration with relevant government entities.

Injuries and accidents place a heavy burden on the health sector, making the prevention stage a critical element for individual health and the sector's sustainability.

**+60%**

**Reduction of road traffic deaths by**



# Saudi Healthcare Model

## Adopting the Saudi Healthcare Model

This transformation is fundamental, requiring a comprehensive shift in the model of care delivered to beneficiaries.

Primary healthcare centers are strengthened with full capabilities and non-hospital specialties, including routine check-ups, screenings, laboratory tests, selected imaging services, dental care, antenatal care, mental health services, and many others.

Enhancing and activating the role of primary healthcare centers to serve as the first point of contact for beneficiaries.

In addition, family medicine physicians are empowered so that every individual has a dedicated medical team closely monitoring their health, not only for treatment purposes, but also for preventive care.

Transitioning toward prevention-first care and closer access to healthcare services for beneficiaries.



# Model of Care Pathways

- Chronic disease care
- Preventive care
- Palliative care
- Urgent care
- Scheduled care
- Maternal and child care

**+30**
million beneficiaries by 2025



# 05

# Overview on HSTP's Performance



# HSTP's Performance Summary

برنامج تحـــول القطاع الصحي

This section presents the most prominent features of the HSTP's performance from its launch through 2025, as it outlines the qualitative transformations witnessed by the transformation initiatives, and the extent of its impact on enhancing service accessibility and quality, as well as safeguarding human safety from various risks.

## HSTP's Performance Summary by end of 2025

**87%**
Overall Performance Indicator

**4**
Strategic Objectives

**13**
Participants



# The HSTP contributes to achieve four strategic objectives of Saudi Vision 2030 through a range of initiatives and indicators

**57** Initiatives

- **67%** Completed Initiatives
- **14%** In-Progress Initiatives
- **2%** Partially Late
- **14%** Late
- **4%** Inactive

**24** Indicators

- **92%** Achieved Indicators
- **8%** Inactive



# 06 Transformation Initiatives



**Health Transformation Initiatives** aim to establish a more people-centered, accessible, and better equipped healthcare system. Such initiatives ensure that beneficiaries receive healthcare services at the appropriate time and place, expand comprehensive primary care coverage across cities and villages, and enhance the performance of hospitals and specialized centers. In addition, they strengthen emergency preparedness and focus on developing a qualified healthcare workforce to provide services that protect individuals, enhance prevention, and safeguard human safety.



# Initiatives

| Facilitating access to healthcare services | Improving quality and competency of healthcare services | Strengthen prevention against health threats | Enhancing traffic safety |
|---|---|---|---|
| 16 | 26 | 13 | 2 |
| In progress: 4 | In progress: 7 | In progress: 6 | In progress: 2 |
| Completed: 12 | Completed: 19 | Completed: 7 | |



# Intensive care and emergency departments development initiative to ensure speed and quality healthcare services

2016 - 2022



## Objective

The initiative aimed to improve the level of health services provided in the intensive care departments of Ministry of Health hospitals and develop the infrastructure

**13**
Hospitals across the Kingdom

**17**
Intensive care departments (adult, pediatric, and neonatal)

**9**
Intensive care units ((adult and neonatal

**460**
Additional beds + operated through the private sector

# Improving the performance of Ministry of Health hospitals and specialised medical centres

2018 - 2022

## Objective

The initiative aimed to improve the level of health services provided in the intensive care departments of Ministry of Health hospitals and develop the infrastructure

**185**

hospitals implementing improvement projects in targeted areas

**Across the Kingdom**



# Community participation strategy to promote certain healthcare professions

2017 - 2022

## Objective

Increasing the appeal of the nursing profession, encouraging citizens to pursue nursing as a career, and improving societal perceptions of the nursing profession



**50**

community awareness programs and campaigns

Increasing the number of qualified nursing staff per 100,000 population

| 2017 | | 2020 |
|---|---|---|
| 570 nurses | › | 613 nurses |

# Reforming and restructuring primary healthcare services

2016 - 2022

## Objective

Facilitating access to primary healthcare services for citizens and residents

**100**

Health centers implementing approved national standards for quality and patient safety

**300**

Comprehensive counseling clinics within health centers

**300**

Health centers providing urgent care and extended hours

**1570**

Fully equipped school health clinics



# Saudi Medical Appointments and Referrals Center (SMARC)

## 2017 - 2025

## Objective

Launching the SMARC to manage the medical referrals and book appointments for all patients referred between healthcare facilities within and outside the Kingdom




**Increasing the percentage of patients who were referred and obtained an appointment within four weeks of request**

From **38%** In 2017

to **55%** By the end of 2020

# Improving the performance of primary healthcare centers at MOH

## 2018 - 2022

## Objective

Improve the quality of healthcare services provided in primary healthcare centers through a range of performance improvement projects

**671**

**Centers** are under improvement in fields including Quality, Radiology, IT, and Diabetes Clinics



# Health Emergency Preparedness

## 2018 - 2024

## Objective

Contribute to enhancing the Kingdom's readiness to respond to various risks and manage health-related disasters.



**24** Health Crisis and Disaster Management Center

**20** Administrative health regions

**4** Contingency centers

# Strengthen prevention against health threats

## 2017 - 2022

## Objective

Establishing, equipping and operating laboratories for analyzing pesticide residues in vegetables and fruits

Pesticide Residue Analysis Center Laboratories

Riyadh

Makkah

Eastern Province



# Saudi Patient Safety Center (SPSC)

## 2017 - 2021

## Objective

Establishing and fully launching the Saudi Patient Safety Center (SPSC), aimed at promoting a national culture for patient safety reporting, raising awareness on safety issues, and empowering patient capabilities.



# Ensuring compliance with basic safety standards in healthcare facilities and implementing emergency repairs

## 2016 - 2022

## Objective

Standardizing the criteria and procedures that ensure the safety of healthcare facilities, staff, beneficiaries, and their companions, and ensure the effectiveness of equipment and supporting systems to meet safety standards.

**from 30 % to 40 %**

Increasing the percentage of hospitals that meet the basic national requirements for patient safety



# National Organ Failure Registry

## 2017 - 2022

## Objective

Establishing the electronic system for the National Organ Failure Registry by electronically storing and analyzing data at the Saudi Center for Organ Transplantation (SCOT).

**130 Hospitals**

activated the electronic program for the national registry



# Activating organ donation programs in intensive care units at organ donor hospitals

## 2017 - 2022

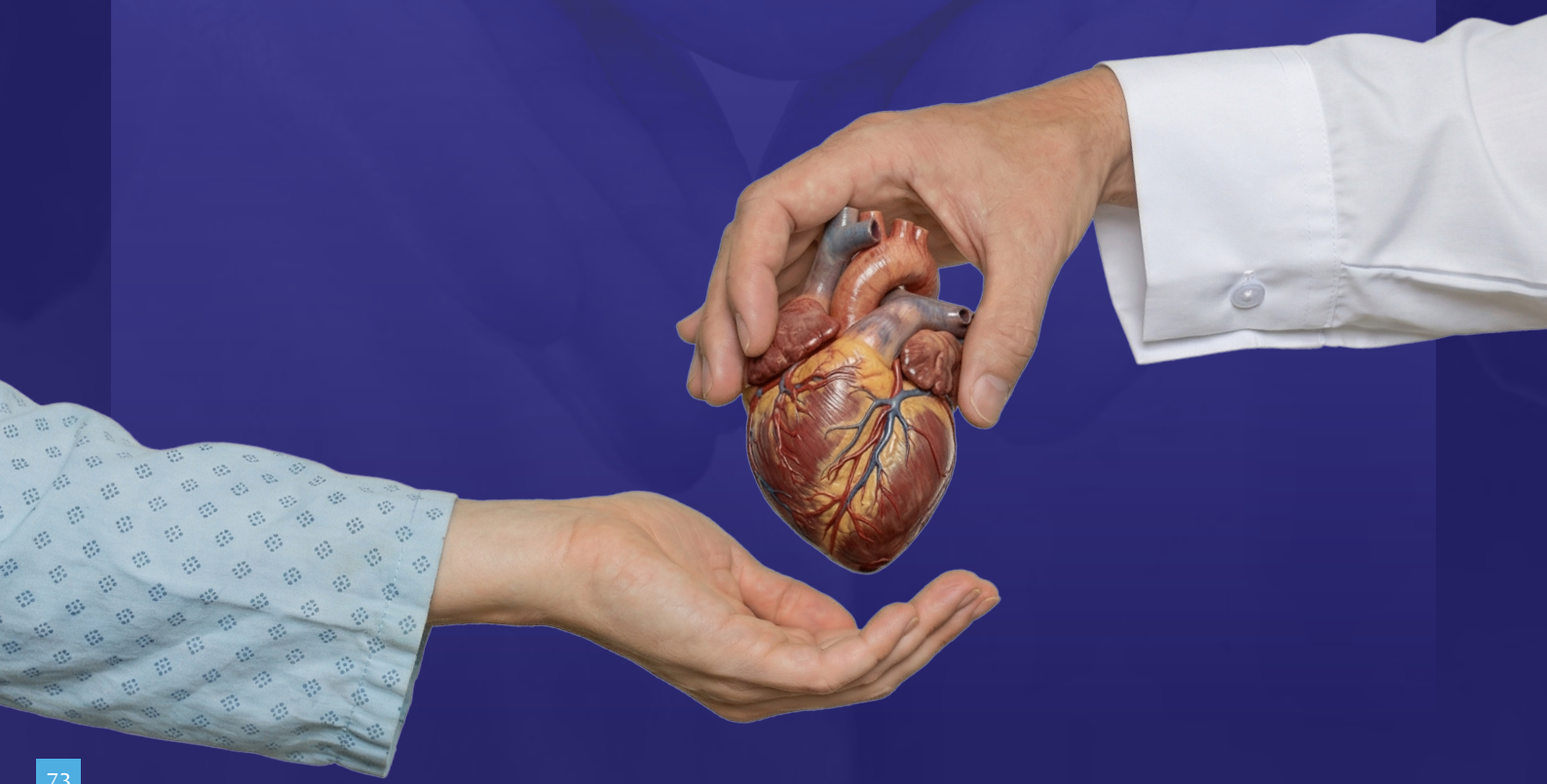
## Objective

8

Developing the performance of healthcare staff in intensive care units and departments involved in the organ donation and transplantation program, and training healthcare providers on the program

Training programs

Electronic system for linking the intensive care units



# 07 Transformation Indicators



# The transformation indicators

reflect the level of progress achieved in implementing its strategic objectives, by measuring the actual impact of initiatives and projects on the performance of the health sector and the quality of the healthcare services . These indicators contribute to track progress enhance transparency, and measure continuous improvement, thus ensuring the achievement of health transformation objectives and the improvement of human health.



**24**

Indicators

## Indicators

| 6 | 8 | 6 | 4 |
|---|---|---|---|
| Facilitating access to healthcare services | Improving quality and competency of healthcare services | Strengthen prevention against health threats | Enhancing traffic safety |

# Facilitating access to healthcare services

## The number of intensive care beds in operation per 100,000 population

13.27
Baseline
2019

14
Target 2025

Achieved
2025
+15
Bed

Exceeded target

## The number of qualified nursing staff per 100,000 population

581.6
Baseline
2019

861
Target 2025

Achieved
2025
+863
Worker

Exceeded target

# Facilitating access to healthcare services

## Rate of population settlements, including remote areas, covered by primary healthcare services

84.13
Baseline
2019

97%
Target 2025

Achieved
2025
+97.5%

Exceeded target

## Rate of patients receiving emergency or immediate medical care from the time they are admitted to the emergency department until discharge within four hours

81.16
Baseline
2019

90
Target 2025

Achieved
2025
+90%

Exceeded target

# Improving quality and competency of healthcare services.

## Beneficiary satisfaction rate regarding the healthcare services experience during hospital admission

82.41%
Baseline 2019

85.76%
Target 2025

Achieved 2025
+88%

Exceeded target

## Rate of beneficiaries evaluating their experience with health services provided by primary healthcare centers

72.8%
Baseline 2019

81.73%
Target 2025

Achieved 2025
87.3%

Exceeded target

# Improving quality and competency of healthcare services.

## Rate of hospitals that met the basic requirements for patient safety

48.9%
Baseline 2019

75%
Target 2025

Achieved 2025
+80%

Exceeded target

## Rate of infection acquired from the use of CVC in adult medical surgical ICU

2.03
Baseline 2019

1.91
Target 2025

Achieved 2025
0.95%

Exceeded target

# Strengthen prevention against health threats

## Rate of health regions' readiness to face health risks




Achieved
2025
92

Achieved target

## Rate of mortality from non-communicable diseases




Achieved
2024
366

Exceeded target

# Enhancing traffic safety

## Rate of serious violations out of total traffic violations

32.8%
Baseline
2016

13%
Target 2025

Achieved
2025
+11%

Achieved
Target

## Average ambulance response time to traffic accidents

14.41
Baseline
2019

10
Target 2025

Achieved
2025
9.18
minutes

Exceeded
target

# 08

# Milestones 2025



# 2025 Milestones

The year 2025 marked a pivotal milestone, translating transformation objectives into tangible results. In this section, we present the key achievements and their tangible impact on population health, system efficiency, and the improvement of the beneficiary experience during 2025.



# The Council of Ministers Commendations

The Council of Ministers' commendations on national achievements reflect the significant impact of integrated efforts across sectors and the tangible improvements in public health and healthcare quality. These commendations affirm that the progress made is not the result of isolated initiatives, but of a comprehensive, institutional approach aligned with the objectives of Saudi Vision 2030.



# 6 Commendations for Health Sector Efforts

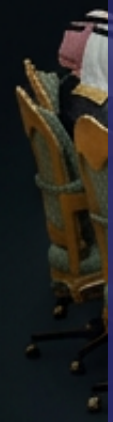
- Commendations for the achievements and qualitative initiatives of the HSTP. Such initiatives contributed to the improvement of quality of life and strengthen prevention.



- Commendation for the Healthy Cities Program efforts were praised, leading to WHO's recognition of Jeddah and Medina as the largest million-person healthy cities in the Middle East.

- Commendation for the widespread community participation with the Crown Prince's blood donation campaign, which has seen a significant increase in the number of donors since its launch.

- Commendation for the Kingdom's hosting of the 8th edition of the Global Health Exhibition, reflecting the objectives of Saudi Vision 2030 in fostering global partnerships and reinforcing the Kingdom's international standing.



- Commendation for the Global Health Exhibition for its initiatives and investments exceeding 133 billion riyals, reflecting the deep commitment to healthcare and its development.

- Commendation for the achievements of the Healthy Cities initiative and the World Health Organization accreditation of 16 Saudi cities as Healthy Cities, reflecting the Kingdom's commitment to embed Health in All Policies principles.

Facilitate access to healthcare services

# 09

# Healthcare Everywhere



# Healthcare Across the Kingdom

From major cities to governorates and districts, healthcare coverage now reaches all population areas through the opening of new hospitals designed to meet community needs and deliver comprehensive, high-quality care. These expansions strengthen the presence of healthcare in daily life, bringing services closer to beneficiaries wherever they are.

## Ministry of National Guard - Health Affairs

- Operation of King Salman Specialist Hospital in Taif
- Operation of King Abdullah Specialist Hospital in Qassim





# Healthcare Across the Kingdom

وزارة الصحة
Ministry of Health

Establishment of a network of healthcare facilities across the Kingdom to support service delivery, enhance integration, and improve the quality and efficiency of care.

HRH Prince Abdulaziz bin Saad bin Abdulaziz Al Saud inaugurated healthcare projects in Hail, including Hail General Hospital, Red Crescent expansions, and several agreements.



- **37** healthcare projects
- **300** Beds
- **1.6** ﷼ billion Total project value

HRH Faisal bin Khalid bin Sultan Al Saud inaugurated key healthcare projects in the Northern Borders Region to improve population health.



- **322** ﷼ million Total project value
- **20** healthcare projects

# Healthcare Across the Kingdom

وزارة الصحة
Ministry of Health

HRH Prince Faisal bin Bandar Bin Abdulaziz Al Saud inaugurated healthcare projects across Riyadh Region.



**7** billion ﷼
Total project value

**28** healthcare projects

Launch of Amad Hospital in Riyadh to strengthen public-private partnership.



**To enhance extended care and rehabilitation services**

# Healthcare Across the Kingdom

## Ministry of Health

وزارة الصحة
Ministry of Health

**Launches and investments in hospitals and infrastructure worth over 31 billion by activating the role of the private sector**

- Expansions in multiple cities
- Increase in the number of beds
- Projects in medical education
- Localization of sports medicine

## Red Sea International

البحر الأحمر الدولية




- Launch of “Red Sea Health” and inauguration of its first facility at Red Sea International Airport

# Accessible digital health

صحتي Sehhaty
وزارة الصحة Ministry of Health

In a world of rapidly advancing technology, the healthcare sector has chosen digital transformation as a tool to serve humanity above all. An integrated digital system simplifies the treatment journey and brings services closer to the beneficiary wherever they are, making healthcare smarter, more accessible, and more responsive to the needs of the community.

## "Sehhaty" Platform

**+31** million Beneficiaries

**+24** million sick leaves provided

**+14** million Registered Vaccinations

**+30** Available services

## Smart Assistant

**+1K** Beneficiaries

**+2K** Conversation

## Digital twin

**+300K** Beneficiaries

**52%** of beneficiaries Were diagnosed as a result of data-driven and risk-factor-based testing.

# Seha Virtual Hospital

وزارة الصحة
Ministry of Health

مستشفى صحة الافتراضي
SEHA VIRTUAL HOSPITAL

**241**
Linked hospitals

**+1400**
Linked Health Center

**114**
Major and minor specialties

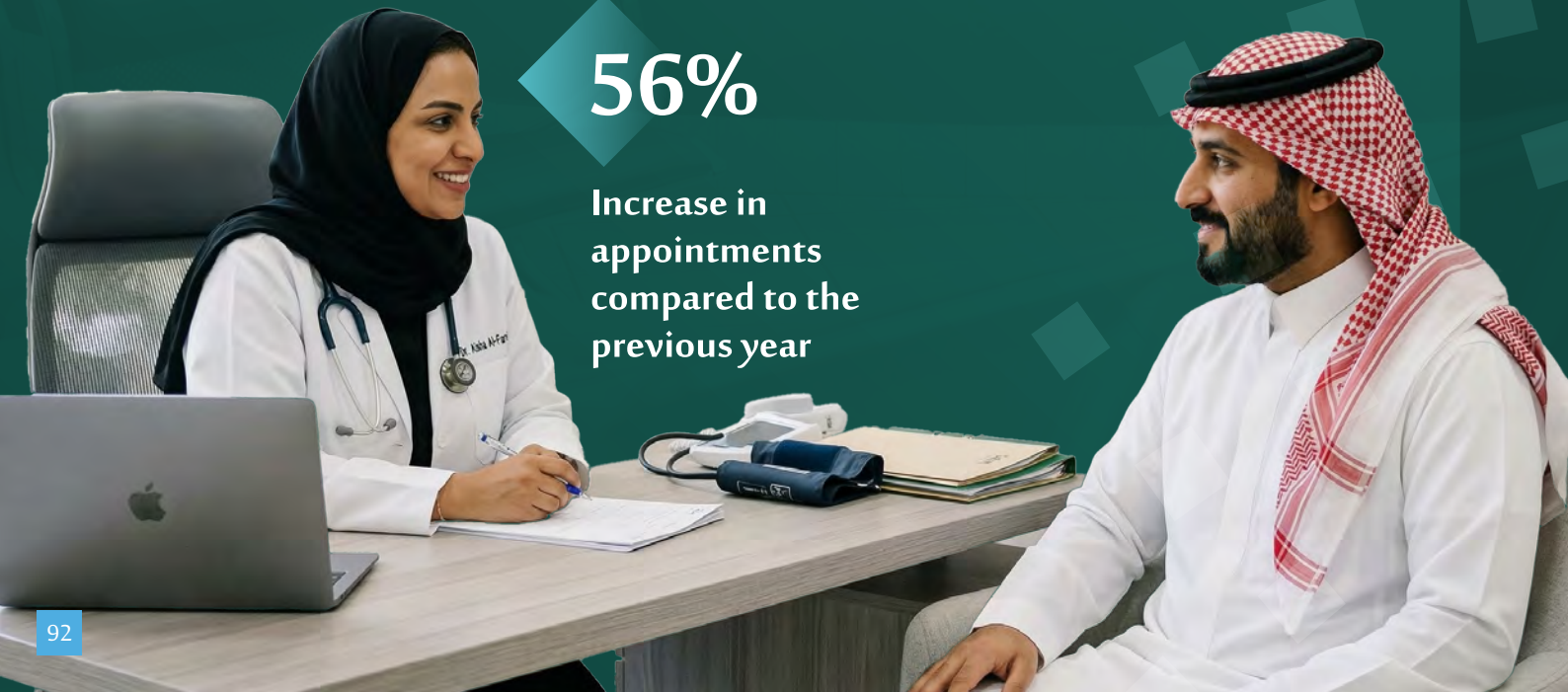
## This contributed to the provision of the service throughout the year

**+365**
Beneficiaries

**+220**
cases followed-up

**1.4**
hours
Average time for radiology reports

**56%**
Increase in appointments compared to the previous year



# Emerging technologies

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

## Artificial intelligence application in thyroid tumor diagnosis

**Accuracy**

in supporting treatment decisions

**30**

seconds per case
Average diagnosis time

**25%**

reduction
in unnecessary surgical referrals due to diagnostic accuracy



# Care and empowerment

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

## Launch of the integrated "Shifa" medical system for prison inmates

Integrated healthcare services

Facilitating access to healthcare services in prisons across the Kingdom

### Contributes to:

- Unifying medical records
- Enhancing the quality of follow-up and diagnosis

## Launch of mobile dialysis services within prisons across the Kingdom

Providing treatment within their facilities without the need for external transfer

Enhancing continuity of care in a timely manner

# Integrated healthcare

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

## Launch of the Azm Center for Psychological and Social Empowerment

Within the Medical Cities Operating Program in Riyadh

### Key services:

- Assessment and periodic follow-up
- Psychotherapy sessions
- Family medicine services
- Social support
- Clinical nutrition
- Psychological rehabilitation
- Physical and occupational therapy

Specialized interventional pain center launched at Security Forces Hospital in Makkah



# A Closer Treatment Journey

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

## Launch of the Mobile Oncology Unit

A mobile healthcare unit providing integrated oncology care across multiple locations in the Kingdom

### Services include:

- **Chemotherapy**
- **Remote medical consultations**
- **Palliative care**

- Expanding access to specialized healthcare services
- Faster diagnosis and more accurate follow-up with high-quality care
- Reducing the burden on patients by reducing travel times
- Leveraging digital health technologies



# Accessible digital health

وزارة الدفاع
MINISTRY OF DEFENSE

## A unified digital platform for electronic healthcare services for Ministry of Defense personnel and their families

- Booking appointments
- Medical records and reports
- Telemedicine
- Medications and test results

## Linking with "Molham" application

- Behavioral support for autism
- Support for post-traumatic stress disorder
- Speech support for children



# Wasfaty Service

This service allows the beneficiary to receive the prescribed medication from the nearest pharmacy, by electronically linking health facilities and automating prescription management processes

## Since service launch to the end of 2025

**+200M**
electronic prescriptions

**+17M**
beneficiaries

## Covering

**+2K**
Hospital and Care Center

**+7K**
Pharmacy

**+170**
cities and governorates across the Kingdom



# Integrated Approach to Health

وزارة الدفاع
MINISTRY OF DEFENSE

## Launching the Robotic Surgery Program at Prince Sultan Cardiac Center and King Fahd Armed Forces Hospital

### From 10 days to 3 days

**Reduced Recovery Time**

### Reduce

**patient recovery time due to less tissue intervention**

### Improve

**surgical precision and efficiency**



# Excellence in Care

وزارة الدفاع
MINISTRY OF DEFENSE

## Center of Excellence for Organ Transplantation Services at the Ministry of Defense Health Services

### 12 Units

For early detection and rapid assessment of the patient and donor

Launching a one-day procedure program and providing hospitality for the donor and patient

Training and developing the medical, surgical, nursing, and allied health workforce

Establishing mobile teams for organ procurement, transport, and transplantation

Kidney Transplant Program with Donor Exchange

National Histocompatibility and Immunogenetics Laboratory

# Integrated Approach to Health

## King Abdullah Specialist Children Hospital in Riyadh's Siamese Twins Separation Program

**6** Successful

Separation of Conjoined Twins

**67** Operations

Since the program's inception in 1990

**28** Countries

Global reach in conjoined twins care



# Telemedicine Services

A comprehensive, high-quality telemedicine program covering all medical facilities and support services under the Ministry of National Guard Health Affairs.

## +580K visits

### Services include:

- Primary healthcare clinics and centers
- Emergency departments
- Post-discharge follow-up
- Virtual pathology
- Specialized clinics
- Follow-up for critical care cases
- Stroke cases
- Diabetic retinopathy screening

# Leading services

## Oncology and hematology care

**The health facilities of the Ministry of National Guard provide high-quality and unique services at the national level for the diagnosis and care of cancer and blood disease cases**

**12**
**beneficiaries**

Of gene therapy for sickle cell anemia and thalassemia patients

**Launching a pioneering program to preserve fertility in adults and children before they undergo chemotherapy**

### Uniquely offered at the national level:

- CAR-T Cell Therapy for Multiple Myeloma Cases
- Targeted T-Cell Therapy for Specific Viruses in Immunocompromised and Transplant Patients
- Home-Based Chemotherapy for Beneficiaries
- Stem Cell Transplantation for Patients with Sickle Cell Disease
- King Abdulaziz Medical City in Jeddah introduced a bone tumor resection procedure using external beam radiotherapy technology

# Transplanting Hope

المجلس الصحي السعودي
Saudi Health Council

المركز السعودي لزراعة الأعضاء
Saudi Center for Organ Transplantation

By fostering stronger collaboration among the healthcare systems, improving access to organ transplant services, and saving countless lives each year

## The National Kidney Exchange Program

**A national program facilitating kidney donor exchange among patients' families.**

## 221 organs

transplanted from brain-dead donors

## 41 Accredited

Fellowship for organ and tissue transplant in the Kingdom

## 84 approvals

for organ donation from brain-dead individuals

## 51 beneficiaries

of the National Kidney Exchange Program

# Transplanting Hope

المجلس الصحي السعودي
Saudi Health Council

المركز السعودي لزراعة الأعضاء
Saudi Center for Organ Transplantation

## Impact

Saving the lives of patients with organ failure and improving their quality of life.

Reducing reliance on long-term treatments such as dialysis.

Enhancing the efficiency of the healthcare system by providing sustainable and effective treatment solutions.



# Transplantation services

## Organ Transplant Program at the Health Affairs of the Ministry of National Guard

Providing organ transplant services according to the highest medical standards, improving patients' quality of life through an integrated system that begins with donation and continues with post-transplant care.

| | | | |
|---|---|---|---|
| **193** beneficiaries Kidney | **80** beneficiaries Liver | **15** beneficiaries Heart | **17** beneficiaries Lung |
| **2** beneficiaries Pancreas | **117** beneficiaries Cornea | **34** beneficiaries Stem Cells | **350** beneficiaries Hematopoietic Stem Cells |

Performed the first corneal transplant procedure using CTAK tissue reinforcement technology at King Abdulaziz Medical City in Riyadh.

# Expanding Access to Medicines

## Mawsool

Empowering healthcare facilities to efficiently manage medical supplies through integrated solutions for storage, distribution, and delivery to care facilities, ensuring timely availability

**+500**
centers

**+80**
hospitals



# Easy Access

## Yusur

Through this service, beneficiaries can request their prescriptions to be prepared and delivered via an integrated platform encompassing a wide network of healthcare providers and delivery companies, facilitating access to medications

**+600K**
**Beneficiaries**

- Elderly individuals
- Individuals with disabilities
- Chronic disease patients

**+1 million deliveries**
**since launch**

**30 minutes**
**average delivery time**



# Saving Lives

Some of Saudi Red Crescent Authority's contributions to life-saving efforts and enhanced access to emergency care.

**+1.2 M**

reports processed

**1653 beneficiaries**

of the heart attack care pathway

**2102**

Air ambulance flights conducted

**2199 beneficiaries**

of stroke care pathway

# Saving Lives

## Number of ambulance centers in the Kingdom

**391** centers

2016

**531** centers

2025



# Community Participation

Community participation embodies the spirit of solidarity and cooperation in supporting human health, as it contributes to facilitating access to healthcare services for beneficiaries, especially the most in-need groups; through volunteer initiatives and endowment contributions, the delivery of healthcare is supported, prevention is strengthened, and the scope of services is expanded, reflecting community awareness and shared responsibility in building a healthier society.



# Health Endowment Fund

وزارة الصحة
Ministry of Health

صندوق الوقف الصحي
Health Endowment Fund

A digital platform to support the most in-need groups with healthcare services and promote social solidarity.

شفاء
SHEFAA®

## in 2025

**+64 M ﷼**
in donations

**+2K cases**
treated

## since platform launch

**+349 M ﷼**
in donations

**+12K cases**
treated

**+100 affiliated**
associations

## Cases treated

- Emergency cases
- Maternity cases
- Pediatric cases
- Cancer cases
- Dialysis cases
- Eye diseases

# Health Endowment Fund

وزارة الصحة
Ministry of Health

صندوق الوقف الصحي
Health Endowment Fund

## "Needle-Free Childhood" Initiative

طفولة بلا وخز
صندوق دعم الاطفال المصابين بالسكري

Aims at supporting children with type 1 diabetes and expediting the provision of modern insulin pumps across different regions of the Kingdom.

**600**
children annually

**+20 million ﷼**
in support

**including a donation of**
**10 million﷼**

from Her Royal Highness Princess Sara bint Mashhoor bin Abdulaziz



# Health Endowment Fund

وزارة الصحة
Ministry of Health

صندوق الوقف الصحي
Health Endowment Fund

## "Waleed" Initiative

It was launched as part of the private healthcare sector's contributions to support families seeking assistance with fertility and reproductive treatment.



**300**
families benefited

**8 hospitals**
participating and centers

**+9 million ﷼**
estimated value of support

# Guardians of Health

وزارة الصحة
Ministry of Health

التطوع الصحي
HEALTH VOLUNTEERING

## Health Volunteering Center

**The outcomes of the 2025 community participation initiative included achieving the program's targets in facilitating access to healthcare services for beneficiaries.**



**97%**

**volunteers satisfaction rate**

for Health Volunteering Platform services

**+750K**

**male/ female volunteers**

registered on the Health Volunteering Platform at the end of 2025

**+300K**

Female volunteers

**+400K**

Male volunteers

# Growth in the Number of Volunteers

وزارة الصحة
Ministry of Health

التطوع الصحي
HEALTH VOLUNTEERING

**+165 M**
**beneficiaries**

of volunteer healthcare services

**+3 billion ﷼**
**in economic value**

for Health Volunteering Platform services

**+165 M**
**volunteer hours**

recorded since the platform launch

## Institutionalizing Volunteering

**35**
policies

**13**
Guidelines

**75**
models

**+245**
entities

collaborating to manage and organize healthcare volunteering

# University hospitals' contribution

وزارة التعليم
Ministry of Education

## +10 university hospitals across the Kingdom

**Medical cities and university hospitals across the Kingdom have contributed to improving access to healthcare services through the delivery of high-quality care**



# University hospitals' contribution

وزارة التعليم
Ministry of Education

## Jazan University Hospital.

Launching healthcare and educational projects

Operating a day surgery center

## King Abdullah bin Abdulaziz University Hospital

**266**
beds in operation

**+10K**
surgeries

**+3K**
emergency cases received in coordination with the Saudi Red Crescent Authority

# University hospitals' contribution

وزارة التعليم
Ministry of Education

## University Medical City, King Saud University

جامعة الملك سعود
King Saud University

**+1 million**
outpatient visits

**+27K**
surgeries

**+13K**
virtual clinic appointments

**Reducing waiting times for magnetic resonance imaging**



# University hospitals' contribution

وزارة التعليم
Ministry of Education

## Imam Abdulrahman bin Faisal University Hospital

جامعة الإمام عبدالرحمن بن فيصل
IMAM ABDULRAHMAN BIN FAISAL UNIVERSITY

**Establishing a Burn Reconstructive Surgery Center**

**32 beds**

**new beds for burn care patients**



# University hospitals' contribution

وزارة التعليم
Ministry of Education

## King Fahd University Hospital Al Khobar

**Establishment of a specialized cardiac center**

**Doubling the number of negative-pressure isolation rooms**

**Launching the virtual clinics project**



# University hospitals' contribution

وزارة التعليم
Ministry of Education

## King Abdulaziz University Hospital

**+1,900**
**surgeries**
in 14 specialties

**500K**
**laboratory tests**

**Launching the organ transplant program**



# Pilgrims Health

**Pilgrims' health represents one of the highest forms of humanitarian service, where integrated efforts provide comprehensive healthcare aligned with the sanctity of time and place. This 24/7 system places people at its core, ensuring that the Hajj and Umrah journey is a safe medical experience marked by reassurance and ending with pilgrims returning safely to their homes**



# Pilgrims Health

**+20**
Participants

**+628K**
healthcare services provided to pilgrims

**+52K**
qualified staff participants

**+3100**
total beds number

**+92%**
increase compared to last year

# Pilgrims Health

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

## Medical Services of the Ministry of Interior

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

Medical Services of the Ministry of Interior

Launching the "Smart Health Wristband" service

Launching a digital services platform for the pilgrims

+74K

Vaccinations for Ministry of Interior personnel during Hajj



# Pilgrims Health

## National Guard Health Affairs

- Mina field hospital which includes specialized clinics and emergency services
- Equipping Al-Shara'i Health Center with a fully integrated clinic
- Center for Heat Exhaustion and Sunstroke in Arafat
- Emergency teams supervised by paramedics, nurses, and physicians



# Pilgrims Health

## Ministry of Defense Healthcare Services

Operating 36 healthcare facilities across the Holy Sites with a total capacity exceeding 1,040 beds

A specialized center for sunstroke and heat exhaustion treatment

An emergency response center near Jabal Al-Rahmah

The seasonal medical center at Al-Masjid an-Nabawi

## Ministry of Health

**+16k** inpatient admissions in hospitals

**+20** open-heart surgeries

**+2200** intensive care unit cases

**+800** Dialysis sessions

**+300** cardiac catheterization procedures

# Pilgrims Health

## Saudi Red Crescent Authority

**120**
ambulance units

**100**
various vehicles and equipment units

**200**
volunteer teams"

**654**
male and female paramedics

## Health Holding Company

### Launching the Taba and Tabbaba health capsules

**+567**
beneficiaries Daily

**Masjid al-Haram**

**Al-Masjid an-Nabawi**

# Pilgrims Health

## Nupco

**+90**
million medical units

**+800**
deliveries for medications and medical devices

**+60**
equipped trucks

**5**
mobile warehouses for emergency cases



# Accessible care for all

شركة الصحة القابضة
HEALTH HOLDING CO

## Saudi Healthcare Model

Unprecedented growth in the care model, exceeding planned reach.

**Preventive care**

**+4.6 million beneficiaries**

Six times the target in 2025

**Emergency care**

**+10 million beneficiaries**

Three times the target in 2025

**Palliative care**

**+16 k beneficiaries**

Three times the target in 2025

**Safe childbirth**

**+3.8 million beneficiaries**

Twice the target in 2025

# Accessible care for all

شركة الصحة القابضة
HEALTH HOLDING CO

## Healthcare Clusters

The modern healthcare model has contributed to receiving a large number of cases across various care pathways.

## Through 20 clusters distributed across the Kingdom



# Accessible care for all

شركة الصحة القابضة
HEALTH HOLDING CO

## Through 20 clusters distributed across the Kingdom

### Emergency Departments

**+15M** beneficiaries

### Surgical Operations

**+380K** operations

### Urgent and Extended Care

**+9.8M** visits

**6** new operating centers

### Virtual care

**+2.9M** beneficiaries

## Seasonal Care Enhancing Readiness in the following clusters

Asir  Al Baha  Taif

as part of the 'Healthy Summer 2025' initiative



# 10

# Quality-driven sector



# Efficiency and effectiveness

شركة الصحة القابضة
HEALTH HOLDING CO

## Healthcare Clusters

Improving efficiency and quality across healthcare clusters nationwide, delivering measurable results.



# Efficiency and effectiveness

شركة الصحة القابضة
HEALTH HOLDING CO

## Evaluating Health Cluster Services

### Patient satisfaction rate

2024 **+ 82%** » 2025 **+86%**

### Reducing average patient length of stay across healthcare clusters

2024 **6 days** » 2025 **5.2 days**

### Improving the average turnaround time for laboratory and radiology tests

**less than 60 minutes**

## Impact on Human Health

- Faster diagnosis and earlier initiation of treatment
- Improved recovery speed and increased healthcare facility capacity
- Faster and more accurate clinical decision-making
- Enhanced patient experience and higher satisfaction levels

# Regulating Complementary Medicine

وزارة الصحة
Ministry of Health

المركز الوطني للطب البديلي والتكميلي
National Center for Complementary and Alternative Medicine

## Evidence and Documentation

Development of regulatory guidelines and knowledge frameworks that contribute to preserving and documenting traditional, complementary, and alternative medicine, enhancing its effectiveness.

- 4 regulatory guidelines and procedures
- Establishment of the Museum of Arab and Islamic Medicine
- Creation of a knowledge database and digital library
- Participation in World Health Organization (WHO) strategies



# Regulating Complementary Medicine

وزارة الصحة
Ministry of Health

المركز الوطني للطب البديل والتكميلي
National Center for Complementary and Alternative Medicine

## Governance and Regulation

Ensuring safe and regulated practice in the field of complementary and alternative medicine.

**1085**
issued professional licenses for practice

**1050**
**inspection visits to monitor licensed practitioners' activities**

**351**
**facility licenses issued**

**7**
**training centers for complementary and alternative medicine activities**

## Scientific Empowerment and Capacity Building

Ensuring safe and regulated practice in the field of complementary and alternative medicine.

**Accreditation**
**of an acupuncture physiotherapy training program**

**123**
**Training programs**

**+1900**
**practitioners trained in cupping therapy (Hijama)**

# Primary Care Administration

المجلس الصحي السعودي
Saudi Health Council

## The Initiative of Establishing the Framework for Registering Individuals in Primary Healthcare Teams includes:

- Primary healthcare geographic distribution policy
- Population registration with primary healthcare teams policy
- Registered population management policy

## Contributing to

- Increasing the rate of healthcare providers submitting reports on population distribution performance indicators to **100%** by 2027
- Raising the rate of population assigned to primary care teams within the geographic service area to **+80%** by 2030
- Increasing the rate of medical teams managed exclusively by family physicians (without general practitioners) to **+75%** by 2030

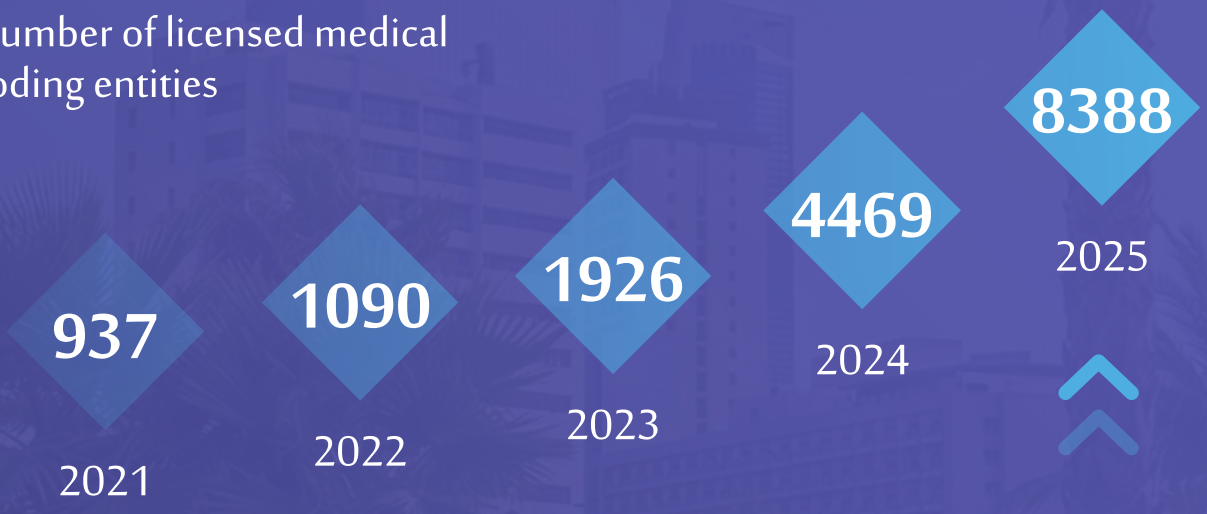
# Improving Efficiency

المجلس الصحي السعودي
Saudi Health Council

## Medical Coding

The conversion of medical terms, diseases, and surgical or clinical procedures into standardized alphanumeric codes

Number of licensed medical coding entities




## Impact

- Establishing a scientific and professional foundation for healthcare accounting and health expenditure
- Enhancing health statistics in line with international standards
- Supporting medical research and defining its priorities
- Evaluating the quality of healthcare services and health outcomes

# Facility Assessment

المجلس الصحي السعودي
Saudi Health Council

CBAHI
المركز السعودي لاعتماد المنشآت الصحية
Saudi Central Board for Accreditation of Healthcare Institutions

## Healthcare Facilities Accreditation

The Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI) is the national authority responsible for accrediting and evaluating healthcare facilities according to quality and patient safety standards, contributing to improving the quality and efficiency of healthcare services.



## during the Year 2025

**2594** Accredited healthcare facilities

**354** Hospitals

**1444** Primary healthcare centers

**533** Outpatient clinics

**139** Medical laboratories

**92** Dental centers

**21** Home healthcare services

**11** Acute coronary syndrome (ACS) services

# Facility Assessment

المجلس الصحي السعودي
Saudi Health Council

## Healthcare Facilities Accreditation

that achieved 85% or higher in essential safety standards

2024
+70%

2025
+88%

**570**
Accredited residents

**96**
Residents in training

## Ensuring

Improving the quality of health services

Standardizing performance standards

Enhancing beneficiary trust

# Regulatory Framework

ضمان
مجلس الضمان الصحي
Council of Health Insurance

The Council of Health Insurance contributes to enhancing insurance coverage and ensuring that beneficiaries receive high-quality health services within an integrated regulatory framework

## Insurance coverage

The Council of Health Insurance contributes to enhancing insurance coverage and ensuring that beneficiaries receive high-quality health services within an integrated regulatory framework

**14.2 Million** beneficiaries in the Kingdom

## "Ebsar" initiative

Empowering various health sector stakeholders to accelerate progress, build innovative solutions, and create a creative environment that shapes the future of healthcare in the Kingdom

**6 Programs** supporting innovators, entrepreneurs, and researchers

## Dhaman "Intelligence" platform

A pioneering initiative to improve healthcare quality and enhance effective partnerships in the sector by consolidating insurance data into a unified platform

**+130** Indicators

# Advancing Quality

الهيئة العامة للغذاء والدواء
Saudi Food & Drug Authority

Enhancing health sector quality by regulating and monitoring the safety of food, drugs, and medical devices, and applying the highest standards and oversight

## Launch of the SAIL artificial intelligence lab

Developing and discovering drugs, simulating clinical trials, and regulatory efforts; allowing drugs to enter the market faster and at a lower cost

## Launch of the Saudi Pharmacopoeia

A national scientific reference to enhance drug efficacy by setting comprehensive technical standards for pharmaceutical products, and the first globally to systematically include "Halal" standards

## Launching the "Rased" system

Automating the matching process between restricted drug ingredients and the patient's condition or the allowed quantity, to support the authority's inspectors in monitoring restricted medications, with support for over 50 different languages

# Healthcare Workforce Development

As the beating heart of the health system, the workforce remains its central focus. Health sector entities are aligning their efforts to develop skills, empower professionals through knowledge and continuous training, and enhance the quality of care. While building a more efficient system ready to serve people and protect health.



# Healthcare Workforce Development

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

## Academic programs for medical services at the Ministry of Interior

**555**
**Male and female graduates**

**87**
**Academic programs**

**Including**

- Correctional medicine
- Arthroscopy
- Sports orthopedic trauma surgery
- Diploma in critical respiratory care

## The First Batch

**From the Professional Certificate Program in Correctional Healthcare**

**61 Trainees**

on the principles of healthcare in prisons



# Capacity Building and Empowerment

وزارة الدفاع
MINISTRY OF DEFENSE

## Accreditation

of the (Anatomic Pathology) Program as a fully integrated and accredited medical training program at Prince Sultan Military Medical City (PSMMC)

## 76 Graduation

candidates from the Donation & Transplantation Institute (DTI) in Spain, as part of the qualification and preparation program for Organ Transplant Coordinators, Patient Case Managers, and Donor

## Transformation of the Prince Sultan Cardiac

Center into an independent training center

## 13 Accredited

Fellowship Programs in cardiology specialties

## 161 Participants

Nursing Bridging Program in partnership with public universities

**Training for the personnel of the Prince Mohammed bin Salman Autism Program.**

## 20 Workshops

in partnership with Mass General Brigham Hospital.

## 25 Trainees

obtaining certified licenses to provide psychological support and training for the families of individuals with autism.

# Public Health Academy's Role

وقاية
هيئة الصحة العامة
PUBLIC HEALTH AUTHORITY

**The Public Health Academy advances public health readiness and reinforces health security by developing competencies and building capabilities**

**+63K**

Beneficiaries representing all regions of the Kingdom

**6.5M training hours**

Of cumulative training executed since the Academy's inception

**+50 Countries**

worldwide, from which academics and trainers participated in the Academy's programs

**94% Trainee**

Trainee satisfaction rate regarding the quality of the programs provided

**+41** Specialized training **programs and** grants developed and launched in the fields of public health and health security



# Developing Healthcare Professionals

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

## The Saudi Board

The Saudi Board contributes to qualify doctors from all over the world according to the highest scientific and clinical standards, to provide advanced and specialized healthcare

### During 2025

**5691** Graduates

**170** Specialties

**22** Countries

**9%** over the previous year

### Since the launch of the Saudi Board

**+35K** Graduates

## The Health Academy

Developing and qualifying national healthcare staff through specialized training programs, to enhance practitioner efficiency and elevate the quality of healthcare services.

**40k** Trainees since the Academy's inception

**6900** Graduates since the Academy's inception

# Empowerment and Support

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

## Supporting the growth in the number of healthcare practitioners

registered with the Saudi Commission for Health Specialties

**+800K**
Healthcare Practitioners

**+7%** over the previous year



# Digital Empowerment

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

## Developing and Launching Smart Digital Tools

Development and launch of smart digital tools for document processing and beneficiary services, which contributed to accelerating the processing of official documents and reducing report preparation time.

**Processing Time** From 3 weeks >> To 10 minutes

- Activation of the SCFHS Membership Regulations.
- Launching of the "Madar" platform for data collection and analysis, supporting decision-making for health facilities.
- Launching of the "Healthcare Women Leaders" Program.
- Advancing sports medicine in partnership with the sports sector, aligned with the FIFA World Cup 2034 bid.

# Quality of Emergency Medical Services

## Saudi Red Crescent Authority

The Saudi Red Crescent Authority plays a pivotal role in the emergency and emergency medical services system, continuing its efforts to elevate the quality and efficiency of health services and create an integrated emergency environment that prioritizes Human First



# Quality of Emergency Medical Services

## Empowering Quality of Emergency Medical Services within the program's initiative to upgrade provider skills, Providers

**68K**
Healthcare Practitioners Trained (2017–2025)

**+6 Million**
First Aid Trainees (2019–2025)

**5 centers**
Delivering Training Programs in (Riyadh, Makkah, Madinah, Eastern Province and Asir).

## Aimed at saving lives, facilitating emergency services, and enhancing quality and effectiveness

- Launching the Enhanced Emergency Medical Services Model
- Activation of Rapid Intervention Teams (Abaiyah)

**Beneficiary satisfaction rate regarding the emergency medical services provided during 2025**

**+94%**

# Digital Health Transformation

The healthcare sector in the Kingdom has undergone a qualitative digital transformation, contributing to the development of health services through digital solutions. This includes activating virtual services and interconnecting health facilities electronically, ensuring the delivery of safer and more efficient healthcare that centers on beneficiary needs and enhances their health experience



# Connected Health Systems

وزارة الدفاع
MINISTRY OF DEFENSE

## Health Information System "Rabit"

**Specialized in the digital infrastructure for operating Primary Healthcare Centers under the Ministry of Defense**

Improving the management of medical and administrative information

Exchanging medical data and monitoring patient cases

Dispensing medications and tracking laboratory and radiology requests

## Digital Transformation Center of Excellence

Dedicated to developing technical solutions and innovations for health facilities, consisting of five departments

Command and control for monitoring operations and performance

Advanced analytics via a unified and centralized platform

Solutions acceleration and troubleshooting unit

Project management office and governance

Research, development, and innovation

# Technologies Enhancing Quality



## Tele-Diagnostics Program

Connecting National Guard hospitals through a unified digital diagnostic network

Enhancing diagnostic quality and efficiency

Reducing result waiting times

Digitizing healthcare operations

# Digital Health Transformation



## Comprehensive Laboratory Automation Program across Ministry of National Guard Hospitals

Leveraging artificial intelligence technologies

Automated linking for sample testing

## Rare blood unit freezing program

### Providing a long-term strategic reserve of blood units

Spanning more than 10 years

Enhancing immediate readiness for handling critical cases

# Unified Data

وزارة الصحة
Ministry of Health

المجلس الصحي السعودي
Saudi Health Council

ضمان
مجلس الضمان الصحي
Council of Health Insurance

نفيس
nphies

## Unified health file "Naphies"

**An integrated health platform to facilitate health data exchange between public and private healthcare providers**

**+2000**

Linked health entities



# "Naphies" operations since the platform's launch in 2021

نفيس nphies

| | 2024 | 2025 |
|---|---|---|
| Unified health file beneficiaries | +31M | +33M |
| Health data exchange operations | +580M | +1.1B |
| Electronic prescriptions | +155M | +264M |

## Insurance services

- Registration services
- Data warehouse and business intelligence (BI)
- Infrastructure services
- Claims management
- Treatment eligibility

## Health Services

- Patient portal
- Healthcare providers portal
- Examination date
- Radiology and laboratory reports
- Vaccinations

# Unified Health Record "Naphies"

المجلس الصحي السعودي
Saudi Health Council

نفيس
nphies

## Top Medical Cities and Specialized Hospitals in the Facility Connectivity Index for the Unified Health Record "Naphies":

| | |
|---|---|
| King Abdulaziz Medical City, Jeddah (Ministry of National Guard) | 71.43% |
| King Fahad Specialist Hospital, Dammam | 64.29% |
| King Saud Medical City | 64.29% |
| King Abdulaziz Specialist Hospital, Sakaka | 64.29% |
| Al Noor Specialist Hospital | 42.86% |
| King Abdulaziz Medical City, Riyadh (Ministry of National Guard) | 42.86% |
| King Fahad Medical City | 42.86% |

# Advancing Digital Data

المجلس الصحي السعودي
Saudi Health Council

## Sick leave automation

**Launching the fourth version of the service, which includes enabling the issuance of all types of sick leaves through technical integration**



**01** **Raising efficiency**
by automating operations

**02** **Unified platform**
Integration between entities

**03** **Enhancing reliability**
Building an information base that ensures issuing reports with high credibility and accuracy

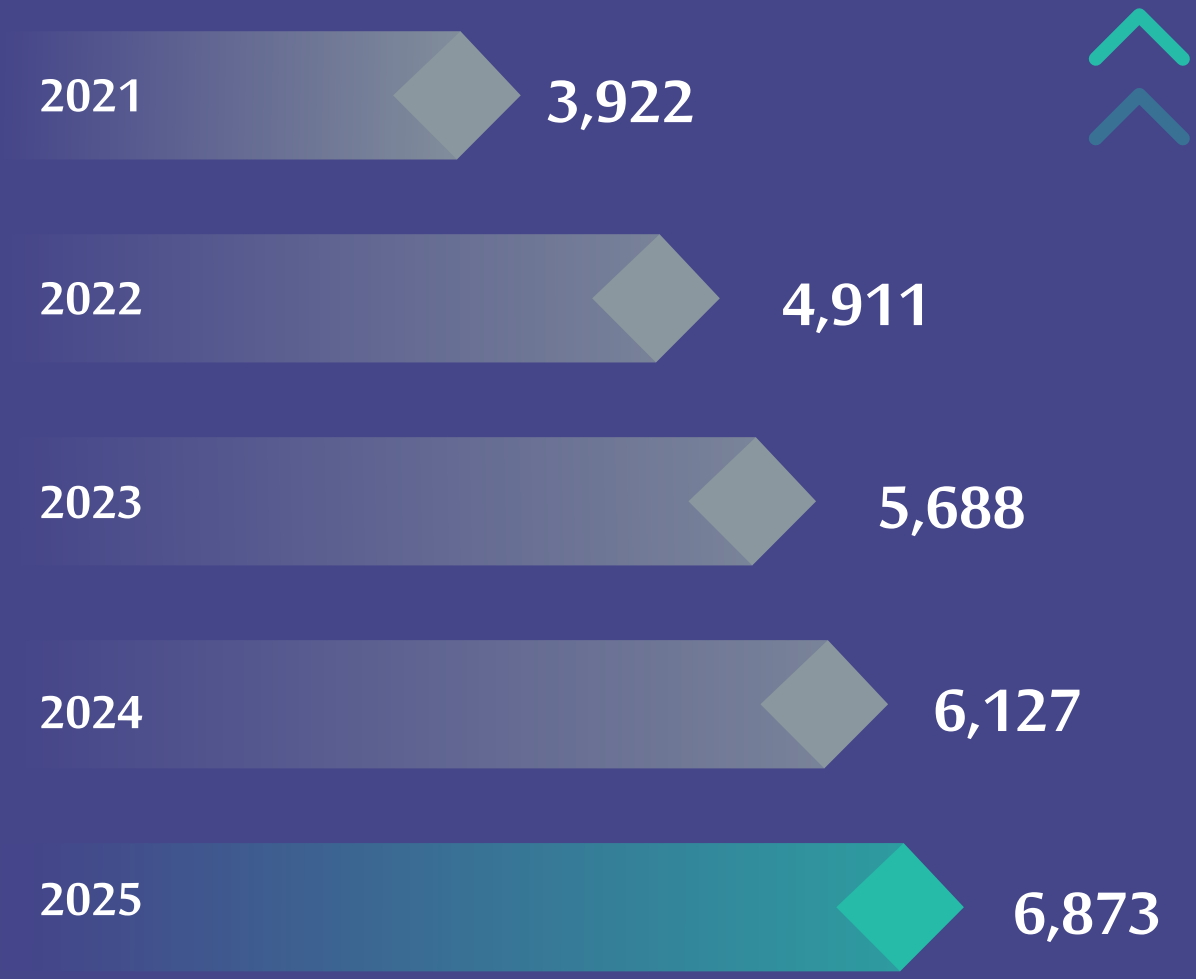
**04** **Automated linking for sample testing**

# Digital Health Transformation

المجلس الصحي السعودي
Saudi Health Council

## Sick leave automation

### Health facilities linked to Sick Leave automation System



# Healthcare Innovation

وزارة الصحة
Ministry of Health

لين Lean

## "Aynaty" service

Linking health center laboratories with central laboratories

**+42 million**
**laboratory tests**

**1800**
**Linked health centers**

**+70 providers**
**Laboratory service providers**

**324% Growth**
**compared to 2024**



# Digital Health Transformation

## "Seha" platform

**Providing services to health facilities electronically while unifying and automating sector procedures**

**1800**
Circulars

**+12K**
Licenses

**+171K**
Professional practice licenses

**+4200**
Registered facilities

**+78K**
Registered users

**+249**
Million operations since the platform›s establishment

## Launching "Raqeem" smart digital assistant

**In primary healthcare centers**

- Supporting digital transformation in centers
- Strengthening a solid digital infrastructure

# "Anat" platform

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

## The unified digital platform for classified health practitioners



**+41 Million**
operations

**+21 Services**
on the platform

**+552K**
Practitioners

# "Rasad" system

Electronic tracking system for pharmaceutical products across all stages, from production to consumption

**4519**
Facilities

**+16K**
Stakeholders

**+438 Million**
operations

**+7.4 Billion**
units

# Evolution of robotic surgery

مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

**Employing robotics and advanced technologies to provide high-quality and efficient healthcare**

**7%**
of total operations at **KFSHRS** are conducted using robots

## Global medical excellence

- First brain tumor resection using robotics
- Precision surgeries for organ transplantation and resection
- Smaller surgical incisions and less pain
- Reduced bleeding and limited complications
- Faster recovery and return to normal life

# 11 Lasting protection



# Empowering a vibrant society

Empowering a vibrant society is based on promoting prevention and public health through health awareness, early detection, and adopting healthy lifestyles that contribute to limiting diseases before they occur With a focus on building a proactive health system, the priority has shifted from treating pain to building hope, and enabling individuals to live with better health and a future of higher quality and tranquility



# Average life expectancy in the Kingdom

**78.8 Years**

2023

Enabling individuals to live healthier and longer lives, reflecting the impact of the health system's integrated efforts

**79.7 Years**

2024

## Integrated efforts aimed at

- Promoting public health
- Early detection
- Quality of healthcare

# Healthy cities

وزارة الصحة
Ministry of Health

## Accreditation of healthy cities by the World Health Organization

Promoting health by developing health-supporting infrastructure in Saudi cities, encouraging healthy lifestyles, and preventing various risks




The highest number of healthy cities in the region

Jeddah is the largest healthy city with a population over one million

Madinah is the second-largest healthy city with a population over one million

# Healthy cities

وزارة الصحة
Ministry of Health




16

## Accredited Healthy Cities in the Kingdom

01 Diriyah
02 Jalajil
03 Al-Ghat
04 Al-Zulfi
05 Princess Nourah University
06 Unaizah
07 Riyadh Al-Khabra
08 Jumum
09 Jeddah
10 Taif
11 Al-Madinah Al-Munawwarah
12 Al-Khobar
13 Tabuk
14 Al-Ardah
15 Sharurah
16 Al-Mandaq

# Public Health Efforts

وقاية
هيئة الصحة العامة
PUBLIC HEALTH AUTHORITY

An integrated impact driven by the Public Health Authority efforts, extending across four main tracks to enhance prevention and empower a healthy, vibrant society

## Strategic and regulatory impact

Leading policies and enhancing the national public health framework

1. Adopting world drowning prevention day by a Council of Ministers' decision
2. Developing four national strategies and submitting three for accreditation
3. Implementing the national policy for drowning prevention
4. Accrediting the pandemic response plan in collective housing
5. Activating the national committee's strategy for tobacco control

## Institutional impact and capacity building

Enhancing operational readiness and quality

1. Activating 5 branches, 12 offices, and 3 regional departments
2. Obtaining ISO 15189 accreditation for public health laboratories
3. Developing an infection control assessment tool and linking it to the Weqaya Hajj platform
4. Completion of the death cause verification project


172

# Public Health Efforts

وقاية
هيئة الصحة العامة
PUBLIC HEALTH AUTHORITY

## Direct preventive and health impact

Improving community health and quality of life and mitigating risks

1. Launching the antimicrobial resistance (AMR) surveillance platform
2. Launching the health-promoting places program and accrediting Khuzam destination as a health-promoting destination
3. Implementing the TEACH-VIP program for violence and injury prevention
4. Activating the life expectancy calculator to increase health awareness and improve health planning

## International and knowledge-based impact

**Strengthening the Kingdom's position as a leading regional center in public health**

1. Training +12 countries in public health genomics via genetic sequencing for food poisoning, as part of the authority's role in knowledge transfer and expertise exchange
2. Hosting 10 collaborating centers with The World Health Organization
3. Accrediting the immunization program by the Saudi Commission for Health Specialties

# Public Health

وزارة الصحة
Ministry of Health

شركة الصحة القابضة
HEALTH HOLDING CO

## Launching the periodic health screening "Taakkad your Health"

An innovative network of periodic screening centers

Health clusters play a pivotal role in empowering a vibrant society by promoting public health and early detection

- The first periodic screening center in the kingdom has been operated
- Contributing to enhancing community health and increasing life expectancy
- Providing fast and efficient screening services
- Affiliated with health clusters



# Public Health

وزارة الصحة
Ministry of Health

شركة الصحة القابضة
HEALTH HOLDING CO

## Establishing the diabetes command and control center

A platform linking diabetes glucose sensors to the center

Enhancing periodic monitoring of health indicators

Serving diabetes patients across all regions of the kingdom

A digital and proactive mechanism that contributes to making medical interventions

Multiple levels starting from:

Sending alerts and text messages

Up to dispatching medical ambulance in case of necessity



# A healthy life

شركة الصحة القابضة
HEALTH HOLDING CO

## Healthy lifestyle prescription

A digital service providing personalized prescriptions for a healthy lifestyle

**+18K**

**Prescriptions**

**via Sehhaty platform**

01 Targeting individuals with chronic diseases across the Kingdom

02 Based on beneficiary data such as gender, age, vital signs, weight, and laboratory tests

03 Designing the lifestyle and monitoring the status of each beneficiary



# Enhancing Human Health

شركة الصحة القابضة
HEALTH HOLDING CO

## Risk factors monitoring

A continuous pathway to monitor populations most at risk of chronic diseases

**+632K**

**Beneficiaries**

monitored and clinical screenings initiated

01 Proactively identifying high-risk groups through population observatory data

02 Directing screening and early detection efforts toward these groups

03 Reducing the likelihood of condition deterioration and the onset of serious complications



# A healthy society



## "HESN" Platform

A system for detecting suspected cases, analyzing health data, tracing contacts, and monitoring the spread of diseases

**+14 Milion**

investigated communicable disease cases

## Impact

- Enhancing early detection of communicable diseases and mitigating their spread
- Supporting data-driven health decision-making
- Strengthening the health system's readiness to respond to crises

# Mental Health Efforts

وزارة الصحة
Ministry of Health

المركز الوطني لتعزيز الصحة النفسية
National Center For Mental Health Promotion

Through national programs and initiatives, the center contributes to promoting mental health, fostering a better life for community members, and supporting groups most vulnerable to mental disorders

**18**
Beneficiary Entities

**6**
Evidence Outputs Issued

## Workplace Wellness

A specialized professional program to promote mental health in work environments

## Scientific Evidence

Specialized evidences for promoting mental health across various fields



# Mental Health Efforts

المركز الوطني لتعزيز الصحة النفسية
National Center For Mental Health Promotion

وزارة الصحة
Ministry of Health

**1,580**
Beneficiaries

**620**
Participants

**2100**
Activities

## Psychological first aid

A training program for capacity building and enhancing initial psychological support

## Mental health ambassadors program

Contributing to mental health awareness through community participation

## Supporting universities

An initiative focusing on promoting mental health among university students



# Health-Driven Policies

اللجنة الوزارية للصحة في كل السياسات

THE MINISTERIAL COMMITTEE OF HEALTH IN ALL POLICIES

## The Ministerial Committee for Health in All Policies

Since its establishment through the end of 2025, the Ministerial Committee for Health in All Policies has continued to strengthen integration across government entities to ensure health considerations are embedded in all policies and decisions



# Health in All Policies

اللجنة الوزارية للصحة في كل السياسات

THE MINISTERIAL COMMITTEE OF HEALTH IN ALL POLICIES

**11**

**Members** of the Ministerial Committee

**16**

**Related Entities**

**27**

Approved Policies

**11**

Pathways within Workstreams

**5**

Health in All Policies Domains



# Enhancing Health Security

وزارة الصناعة والثروة المعدنية
Ministry of Industry and Mineral Resources

**Efforts contributing to the enhancement of national pharmaceutical and industrial security by supporting investment in pharmaceutical and medical industries, and localizing advanced biotechnologies.**



## Supporting National Pharmaceutical Security

**176**

health product manufacturing facilities by the end of 2025

# Standard Incentives to Support Pharmaceutical and Medical Industries

وزارة الصناعة والثروة المعدنية
Ministry of Industry and Mineral Resources



**50** local and international investors

benefited from the incentives program

**15%**

**30.5%** in 2024

The industrial localization rate in the pharmaceutical sector, **compared to 26.3% in 2019**

Transfer and Localization of Advanced Medical Technologies through agreements including

- **Intravenous (IV) fluid pumps**
- **Smart drug dispensing systems**
- **Laboratory reagents**
- **Continuous Glucose Monitoring sensors**

# Economic Participation Program

هيئة المحتوى المحلي والمشتريات الحكومية
Local Content & Government Procurement Authority

## Economic Participation Program

**A number of qualitative projects that have enhanced scientific research, training, and local content development within the health sector**

**+80 patients**

Palbociclib Drug Trial Project for the treatment of cancer patients

Stem Cell Bank Establishment in Jeddah

**+50 Trainees**

Certified Training Programs Project for healthcare practitioners

Inception of a Health Industrial Complex Project within the Kingdom



# Local Content Enhancement

هيئة المحتوى المحلي والمشتريات الحكومية
Local Content & Government Procurement Authority

## Local Content Enhancement Mechanisms

### Policies and initiatives aimed at increasing the participation of national products and services in the health sector



### National Product Price Preference Mechanism

**+17 products**

within the scope of the mechanism's implementation

**141 ﷼ million**

spent on targeted products



### Implementation of the Mandatory List for National Products

**+860 products**

including medicines and medical supplies

**+120 benefited**

factories and service providers

# Industry Localization and Knowledge Transfer Agreements

هيئة المحتوى المحلي والمشتريات الحكومية
Local Content & Government Procurement Authority

These included the localization of new products in partnership between entities, and the continued supply of previously localized products.

## Products localized during the Year 2025

- Pharmaceutical Preparations **Empagliflozin**
- **Pharmaceutical Preparations Ticagrelor**
- **Catheterization dressings**
- **Advanced wound dressings**
- **Surgical dressings**



# Industry Localization and Knowledge Transfer Agreements

هيئة المحتوى المحلي والمشتريات الحكومية
Local Content & Government Procurement Authority

## Insulin Localization Agreements



**+1**
**Billion Units**
Total purchase orders.

**+79**
**million ﷼**
Purchase value

**Continuing work on the remaining localization stages**
Factory equipping – Production lines – Insulin pen manufacturing
Full manufacturing stage

## Personal Protective Equipment Products

**76 Million Units**
Purchased by government health entities

**123 Million ﷼**
Purchase value since the start of the agreements in 2021



**Including**
Medical masks - Isolation gowns - Face shields - Medical goggles -N95 masks

# Connected Health Infrastructure

**Developing the infrastructure for healthcare supply chains in the Kingdom by establishing a network of logistical centers to cover all regions of the Kingdom**

## Inauguration of Logistical Centers

**+149 Pallets**

Total storage capacity

**5 Centers**

out of 8 targeted centers

**In regions including**



# Localization of Medicines

## Unified Procurement of Medicines and Medical Devices

**6 Billion SAR**
Local content value

**31 Billion SAR**
Total local content since 2015



# Sustainable Safety

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER

The National Center leads efforts to enhance patient safety by developing standards, empowering practitioners, and spreading a culture of safety, contributing to the delivery of safer and higher-quality healthcare

## Salama Friends Program

An awareness initiative in cooperation with the Ministry of Health and the Ministry of Education, aiming to enhance the culture of patient safety in society by empowering individuals to be active partners in spreading awareness of safe health practices

**1M**
Beneficiaries

**+7K**
Schools

**16**
Educational Administrative Regions



# Patient Safety Indicators

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER

**Patient safety indicators are metrics used to monitor and evaluate the level of healthcare safety, contributing to the improvement of health service quality, reducing errors, and enhancing patient protection**

**+500**
Local Performance Indicators

**+100**
International Performance Indicators

**+40**
Experts



# Sustainable Safety

الهيئة العامة للغذاء والدواء
Saudi Food & Drug Authority

Food safety contributes to protecting public health by ensuring food quality and safety through an integrated regulatory and preventive system that reduces health risks and enhances quality of life



# Sustainable Safety

الهيئة العامة للغذاء والدواء
Saudi Food & Drug Authority

## Halal Center

المركز السعودي لحلال
Saudi Halal Center

One of the program's initiatives that contributes to enhancing the quality and safety of Halal products by developing standards and granting approved certifications

**+100K**
Registered Products

**+1600**
Halal Certificates

**45**
Participating Countries

**Launching**
The Digital Halal System

**Launching**
The Global Halal Mark

## Pesticide Residue Testing

This initiative works on monitoring pesticide residue levels and ensuring their compliance with approved standards

**741 Pesticides**
within the monitoring scope

**+3.8 million**
Samples and tests

# The Saudi Cancer Registry

المجلس الصحي السعودي
Saudi Health Council

## Three Decades of Monitoring and Analysis

The Saudi Cancer Registry has completed 30 years since its establishment as one of the most important national health projects under the Saudi Health Council

The registry aims to monitor and follow up on cancer cases and related deaths in various regions of the Kingdom, providing accurate data that contributes to health planning and the formulation of national policies for cancer control

**+406K** **Cases**
monitored
and analyzed

**154** **Health Facilities**
visited on-site for report preparation



# The Saudi Cancer Registry

المجلس الصحي السعودي
Saudi Health Council

**1992**
Establishment of the registry with the participation of several health entities

**1994**
Establishment of 8 offices for the National Tumor Registry

**2001**
International accreditation of the registry with ICDO and SEER standards

**2004**
Relocation of the registry's headquarters and its affiliation with the Saudi Health Council

**2008**
Renaming of the National Tumor Registry to the Saudi Cancer Registry

**2014**
Adoption of the registry as an official reference for the World Health Organization

**2021**
Linking the Saudi Cancer Registry to the National Center for Cancer

**2024**
Accreditation of the registry by the World Health Organization, the International Agency for Research on Cancer, and the CONCORD group as a high-quality registry

**2025**
Renaming of the Saudi Tumor Registry to the Saudi Cancer Registry

# Enhancing the Research Field

المجلس الصحي السعودي
Saudi Health Council

## The National Health Research and Studies Portal (NHRSP)

An electronic portal designed to support and facilitate health studies and research, making them more sustainable and responsive in decision-making to face health challenges



# Enhancing the Research Field

المجلس الصحي السعودي
Saudi Health Council

| The Portal in Numbers | 2024 | 2025 |
|---|---|---|
| Number of Cases | 1.2 Million | 1.5 Million |
| National Studies | 11 | 12 |
| Registered Researchers | 960 | 1162 |

## Contributions

- Enhancing data utilization
- Facilitating the conduct of health studies and research
- Supporting decision-making

# Enhancing the Research Field

Saudi NIH
المعهد الوطني لأبحاث الصحة

From 2023 to 2025

**4**
**Qualitative Launches**

**+50%**
Growth Rate of Clinical Trials

**48%**
Reduction in Average Clinical Trial Startup Time

**36%**
Increase in Sponsoring Companies in Clinical Trials

**13 Sites**
for Conducting Clinical Trials



# Enhancing the Research Field

Saudi NIH
المعهد الوطني لأبحاث الصحة

01

## Relink Network: Health Researchers Forum

Enhancing cooperation and knowledge exchange between researchers and specialists, contributing to the development of health research, supporting innovation, and improving the quality and safety of healthcare in the Kingdom

02

## Trial Share: Clinical Trial Data Sharing System

Contributes to enhancing transparency and research cooperation by enabling data sharing between health entities and researchers

03

## Translating Health Research Outputs into Clinical Practice Guidelines Initiative

Utilizing scientific research results and transforming them into practical guidelines that support clinical decision-making and .improve the quality of healthcare

04

## Research Participant Protection Program

Ensuring the safety and rights of participants in health studies by applying ethical and regulatory standards and promoting a safe research environment

Enhancing road safety

# 12 Road Safety



# Road Safety

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

Health, security, and service-oriented entities integrate their efforts to ensure safer roads, ranging from prevention and monitoring to the speed of response and care. At the heart of these efforts is a single goal: Protecting lives and safeguarding them from all risks

**+20 Beneficiary**

Traffic Safety Ecosystem

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

وزارة النقل والخدمات اللوجستية
Ministry of Transport and Logistic Services

وزارة التجارة
Ministry of Commerce

وزارة الصحة
Ministry of Health

وزارة التعليم
Ministry of Education

وزارة الاتصالات وتقنية المعلومات
Ministry of Communications and Information Technology

وزارة الإعلام
Ministry of Media

TGA
الهيئة العامة للنقل
Transport General Authority

وزارة الشؤون البلدية والقروية والإسكان
Ministry of Municipal Rural Affairs & Housing

الهيئة العامة للطرق
Roads General Authority

المواصفات السعودية
Saudi Standards
SASO

SDAIA
الهيئة السعودية للبيانات والذكاء الاصطناعي
Saudi Data & AI Authority

هيئة الهلال الأحمر السعودي
Saudi Red Crescent Authority

وقاية
هيئة الصحة العامة
Public Health Authority

IA
هيئة التأمين
Insurance Authority

# Road Safety

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

## Preventive and Awareness Efforts

Focus on reducing the probability of accidents by improving road design, raising safety standards, and launching awareness campaigns targeting drivers and pedestrians, while fostering a culture of compliance with traffic regulations

## Regulatory and Monitoring Efforts

Concerned with implementing systems, enforcing violations, updating traffic legislation, and using smart technologies to monitor speed and hazardous behaviors, thereby enhancing discipline and mitigating risks

## Emergency and Curative Efforts

Represented in the speed of accident response through trained ambulance teams, efficient patient transport, and providing advanced medical care in emergency departments and trauma centers to reduce mortality and complications and save lives



# Preventive and Awareness Efforts

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

الهيئة العامة للطرق
Roads General Authority

وزارة النقل والخدمات اللوجستية
Ministry of Transport and Logistic Services

**23**

Analytical and Benchmarking Studies: To enhance road safety

Preparing engineering and Preventive Plan for roads leading to major projects in the Tabuk Region

**+81%**

of roads, meet traffic safety standards

**10**

Awareness Campaigns: Media campaigns related to traffic safety launched and participated in

# Regulatory and Monitoring Efforts

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

**Field Visits 11**

To inspection sites in (Riyadh, Al-Qassim, Makkah, Eastern (Region, Asir, and Jazan

**Monthly Reports 22**

Regarding random drug and psychotropic substance testing results for transport drivers throughout the year

## Emergency and Curative Efforts

**From 14 To 9.18 Minutes**

The average response time for traffic accidents

# Saving Lives

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

Traffic accident fatalities represent one of the most prominent health and social challenges, given the human loss and impacts that extend to families, society, and the economy



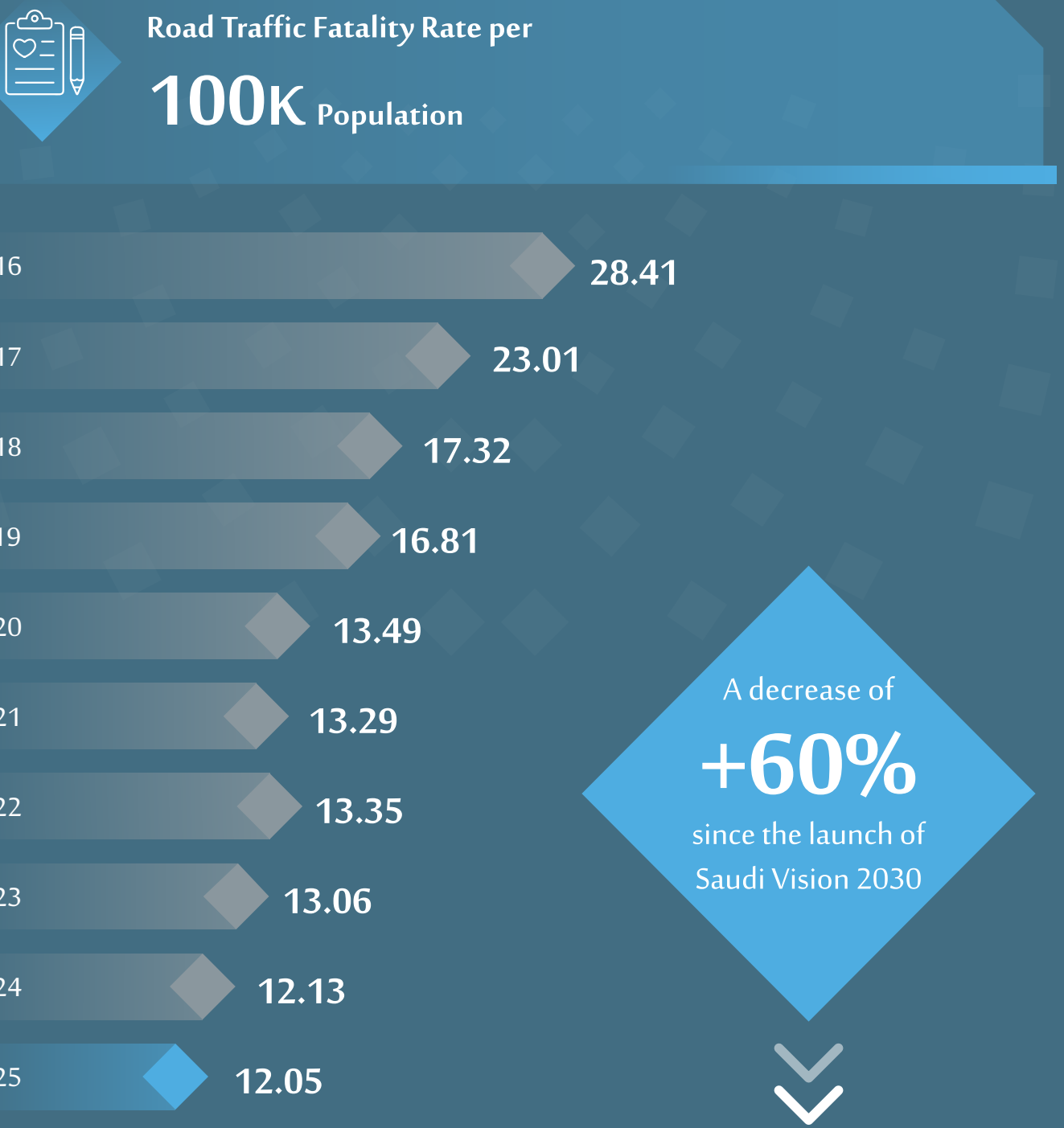
A decrease of
**+60%**
since the launch of Saudi Vision 2030

Tracking reduced mortality through stronger prevention, integrated emergency response, and improved care quality, contributing to tangible results in saving lives

# Saving Lives

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

## Road Traffic Fatality Rate per 100K Population




A decrease of
**+60%**
since the launch of
Saudi Vision 2030

*Based on the projected population census for 2025

# Healthy Life Free from Injuries

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

The impact of road traffic accidents extends beyond fatalities, reaching injuries that can profoundly alter the course of individuals' lives and their families



A decrease of

**+31%**

since the launch of Saudi Vision 2030

This part highlights the positive outcomes of ongoing efforts to reduce injury rates through prevention measures, the enhancement of emergency services, and the development of rehabilitation programs, contributing to fewer accidents and mitigating long term consequences

# Healthy Life Free from Injuries

اللجنة الوزارية للسلامة المرورية
الأمانة العامة
The Ministerial Committee of Traffic Safety
General Secretariat

## Road Traffic Injury Rate per 100K Population

| | |
|---|---|
| 2019 | 96.17 |
| 2020 | 74.7 |
| 2021 | 72.8 |
| 2022 | 71.67 |
| 2023 | 70.78 |
| 2024 | 68.21 |
| 2025 | 65.80 |

A decrease of
**+31%**
since the launch of Saudi Vision 2030

*Based on the projected population census for 2025

# 13 Global Impact



# Global Impact

This chapter highlights the Kingdom of Saudi Arabia's leading position in the health sector across global indicators. Grounded in internationally recognized rankings, it reflects the impact of ongoing transformation and the depth of progress achieved. Through data and rankings, it demonstrates a clear upward trajectory that places the Kingdom among advanced nations and G20 countries, positioning it not only as a participant but as a model shaping the future of healthcare and redefining quality and performance



# Expanding Female Leadership

## The participation of female talent in leadership positions has continued to grow

This progress is driven by the objective of empowering talent within the healthcare sector and strengthening their presence in senior leadership positions, thereby contributing to improved institutional performance and supporting equal leadership opportunities

2017

+6%

2024

+13%



# Leading in Access to Healthcare Services

- The Kingdom achieved an advanced ranking in the Universal Health Coverage (UHC) Index
- Advancing to the 10th position among G20 nations

**This places Saudi Arabia among the highest-ranking countries globally regarding the comprehensiveness of access to basic health services and the improvement of their quality**

**74**
2021

**83**
2023

**With an increase of**
**9**
**points**



# Advanced Global Ranking in Care Readiness

## The Kingdom is progressing rapidly in strengthening the density of nursing and midwifery workforce



**65.6**
nurses and midwives per 10k population

**3 ranking**
among G20 countries

# Saudi Hospitals Among the World's Best

**7**
Saudi hospitals

**Ranked among the top 250 hospitals globally according to Brand Finance 2025**

## An international certificate reflecting the quality and efficiency of the health sector and health services provided in the Kingdom



# Saudi Hospitals Among the World's Best

Global Rank 15
مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

Global Rank 130
مدينة الملك عبد الله الطبية
KING ABDULLAH MEDICAL CITY

Global Rank 63
مدينة الملك فهد الطبية
King Fahad Medical City

Global Rank 143

Global Rank 106
جامعة الملك سعود
King Saud University
المدينة الطبية الجامعية

Global Rank 187
جامعة الإمام عبد الرحمن بن فيصل
IMAM ABDULRAHMAN BIN FAISAL UNIVERSITY

Global Rank 113
مدينة الملك سعود الطبية
KING SAUD MEDICAL CITY

# 14 The Health Echo



# Global Health Forum 2025

وزارة الصحة
Ministry of Health

Global Health Exhibition

**A platform where leaders and experts convene to shape the future of healthcare, fostering partnerships and innovations that drive transformation forward**



# Global Health Forum 2025

وزارة الصحة
Ministry of Health

Global Health Exhibition

**+50%**
increase in international attendance

**+133 billion ﷼**
Total value of agreements signed during the forum

**+620**
global speakers

**+300**
participating brands

**+130**
Country



# Saudi Healthcare Model Forum 2025

وزارة الصحة
Ministry of Health

شركة الصحة القابضة
HEALTH HOLDING CO

A global event introducing the Saudi Healthcare Model locally and internationally. Highlighting success stories, future ambitions, and targets. Strengthening partnership in healthcare between community members and sector entities

**20**
CME hours for healthcare practitioners

**+25**
speakers (local and international)

**36**
winners within the forum awards

**+80**
exhibiting entities

- **Workshops and scientific sessions covering primary care and health technologies**



# BIO International Convention 2025

وزارة الصحة
Ministry of Health

National participation through a pavilion led by the Ministry of Health. A Saudi delegation including government, private, and research entities, supporting the objectives of the National Biotechnology Strategy

**25**
**participating entities**

› The largest global event in biotechnology

› Strategic partnership agreements





# Global Engagement

وزارة الصحة
Ministry of Health

The Kingdom hosted international delegations to showcase the health sector transformation experience. The Kingdom also participated in global forums to explore best practices and collaboration opportunities

- International delegation visits
- Global conferences
- Ministerial meetings



# Second Edition of the Health and Safety in Hajj Forum

الخدمات الطبية بوزارة الداخلية
Medical Services - MOI

Held under the patronage of HRH Prince Abdulaziz bin Saud bin Naif bin Abdulaziz, Minister of Interior, the General Directorate of Medical Services organized the forum's second edition

**Strengthening integration between security and health entities**

**Exchange of national expertise**

**Developing the capabilities of personnel during the Hajj season**



# Health Performance Awards (Previous Edition)

وزارة الصحة
Ministry of Health

أداء الصحة
Ada'a HEALTH

These awards focus on measuring and enhancing the quality and efficiency of healthcare services across institutions and health clusters through clear performance indicators that foster positive competition and improve outcomes and patient experience

**6**
specialized tracks

**2700 entities**
across public, private, and third sectors



# Winning Entities

وزارة الصحة
Ministry of Health

أداء الصحة
Ada'a HEALTH

- Tabuk Health Cluster
- Johns Hopkins Aramco Healthcare
- Armed Forces Hospital at King Abdulaziz Naval Base in Jubail
- Jubail General Hospital
- Security Forces Hospital (Dammam)
- Prince Sultan Military Medical City (Riyadh)
- Maternity and Children's Hospital
- King Fahad Medical City
- King Fahad Hospital Heart Disease and Surgery Center
- King Abdullah Medical City
- Madinah General Hospital
- King Fahad Hospital in Jeddah
- King Fahad Specialist Hospital
- King Fahad Specialist Hospital in Buraidah
- Dammam Medical Complex
- Riyadh Health Cluster 2
- Al-Ahsa Health Cluster
- Eastern Health Cluster
- Almoosa Health Group
- Mouwasat Medical Services Company
- Dr. Sulaiman Al Habib Medical Services Group
- Najran Health Cluster
- Jazan Health Cluster
- Dallah Hospitals
- Makkah Health Cluster
- King Faisal Specialist Hospital and Research Centre
- Armed Forces Medical Services
- National Guard Health Affairs KAMC



# Digital Government Awards

## Enterprise Architecture Accreditation

الهيئة السعودية للتخصصات الصحية
Saudi Commission for Health Specialties

- Digital Excellence Certificate in National Enterprise Architecture

## Digital Transformation Measurement Index

- Ranked among the Top Five Digital Solutions in Home Healthcare under the Digital Inclusion :category, achieving
- 1st place in the healthcare sector and 2nd place across the government sector

## Digital Financial Maturity

ضمان
مجلس الضمان الصحي
Council of Health Insurance

- Awarded the Digital Financial Maturity Certification for 2025

# National Patient Safety Awards

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER



These awards highlight successful patient safety innovations and best practices that serve as benchmarks, widely disseminated and adopted across healthcare institutions to strengthen an organizational culture focused on improving healthcare safety

**40**
cities

**33**
winning entities

**600**
Participants

# Awards and Accreditations

## Ministry of Health | (Weqaya)

- The Kingdom was awarded **"Team of the Year 2025"** by the **World Health Organization**, in recognition of its efforts in adopting comprehensive and innovative policies to combat obesity and non-communicable diseases
- The **World Health Organization** ranked the Kingdom first globally in **meeting water safety and drowning rescue standards**

## Ministry of National Guard - Health Affairs

- Reached Level 7 (highest level) in the **Analytics Maturity Assessment Model (MAMA)**, based on the model developed by **HIMSS**, becoming the first healthcare organization globally to achieve this level
- **The Eye Bank at King Abdulaziz Medical City** received accreditation from **the Eye Bank Association of America**, as the first facility outside North America to obtain this accreditation
- The Health Affairs of the Ministry of National Guard joins PERT Consortium International
- Achieved **ISO certifications (ISO 56002 - ISO 56008)** in innovation management systems and in measuring innovation outcomes and processes
- Honoring at the Innovation Hackathon 2025 for obtaining ISO certifications in Innovation Management Systems and Innovation Measurement Methods and Processes

# Awards and Accreditations

## Medical Services at the Saudi Ministry of Interior

- 3rd globally in the Best Patient Experience category at the PMI Awards 2025, under Best Technology Project.
- Accreditation of Security Forces Hospital in Makkah as a Baby-Friendly Hospital by UNICEF and the World Health Organization (WHO).
- Johns Hopkins Aramco Healthcare Patient Safety Conference Award awarded to Security Forces Hospital in Dammam for its "Enhanced Recovery After Surgery (ERAS)" project.
- "Gold Star in Patient Experience Excellence" awarded to Security Forces Hospital in Dammam by the Arab Hospitals Federation in partnership with the Beryl Institute.
- 99.5% accreditation by the College of American Pathologists (CAP) for Security Forces Hospital in Makkah.
- ECRI accreditation for best practices in clinical engineering awarded to Security Forces Hospital in Makkah.
- Institutional Review Board (IRB) accreditation by King Abdulaziz City for Science and Technology (KACST).
- Two ISO certifications for Security Forces Hospital in Dammam in Energy Management and Food Safety Management Systems.
- ISO certification for Security Forces Hospital in Makkah in High-Rise Building Operations and Facilities Management.

## Ministry of Defense Health Services

- **King Fahd Armed Forces Hospital (Jeddah)** achieved an advanced ranking in clinical trials, reaching Level 5 among participating healthcare institutions in the Kingdom
- **Prince Sultan Military College of Health Sciences** in Dhahran ranked among the Top 100 global research institutions in chronic respiratory diseases, according to **Scholar GPS**
- **King Salman Armed Forces Hospital Northwestern Region** ranked 1st for Best Innovative Project at **the International Military Medicine Forum in China**

# Awards and Accreditations

## Saudi Food & Drug Authority

- Designation of the SFDA as a regional centre for collaboration in nutrition at the World Health Organization
- SFDA awarded the Digital Government Award in the Artificial Intelligence Initiatives category

## Saudi Commission for Health Specialties

- Received the **PX Initiative Awards 2025** in the category of **Excellence in Employee Training**, recognizing its contributions through specialized leadership development programs and patient experience initiatives
- Awarded two Gold Awards at the **Brandon Hall Group HCM Excellence Awards**, in the Leadership and Impact Measurement categories

## Health Volunteering Center

- **EFQM Accreditation from the European Foundation for Quality Management**, reflecting the application of the highest standards of quality and efficiency across all operations, as part of the Center's ongoing pursuit of institutional excellence
- **Princess Seetah bint Abdulaziz Award** for Excellence in National Achievement
- **National Volunteer Work Award**

## Seha Virtual Hospital

- Saudi Arabia's **Seha Virtual Hospital** won the **Zimam Digital Health Award** , in recognition of its efforts in adopting and implementing innovative digital health strategies






Health Sector
Transformation
Program