An Impactful Vision

The National Transformation Program's Achievements
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Introduction
Opening Remarks

"The National Transformation Program’s 2023 achievements report sheds light on its impact after seven years since its launch. Through this Program, the Vision continues to develop the infrastructure for the benefit of citizens and residents, investors to capitalize on the enormous opportunity, and tourists to visiting Saudi Arabia. At the National Transformation Program, we are proud to have been part of this promising journey from the start, and we look forward to continuing to build a sustainable infrastructure to attain world-class work and living environments."

Mohammed Bin Mazyed Al-Tuwaijri
Chairman of the National Transformation Program Committee
Member of the Council of Economic and Development Affairs
NTP in Numbers

The National Transformation Program (NTP) aims to develop the necessary infrastructure and create an environment that enables the public, private, and non-profit sectors to achieve Saudi Vision 2030.

Works with 7 leading entities and more than 50 contributing entities

Launched in 2016

34 strategic objectives representing 35% of the Vision’s goals

79 KPIs

300+ initiatives
The National Transformation Program Committee members join efforts to fulfill Saudi Vision 2030’s strategic objectives. The Committee oversees NTP performance toward realizing Saudi Arabia’s ambitious Vision 2030.

H.E Mohammad Al-Tuwaijri
Member of the Council of Economic and Development Affairs, Chairman of the National Transformation Program Committee

H.E Abdulrahman Al-Fadhli
Minister of Environment, Water and Agriculture, Vice-Chairman of the National Transformation Program Committee
National Transformation in Saudi Vision 2030

* In addition to 3 other strategic objectives
Achieve Government Operational Excellence

Ensure Sustainability of Vital Resources

Social Empowerment and Non-Profit Sector Development

Labor Market Accessibility and Attractiveness

Digital Transformation

Private Sector Empowerment

Development of Economic Partnerships

NTP's themes and leading entities

Strategic Objectives

Annual Report 2023 | An Impactful Vision
Transformation in The Public Sector

“We commit ourselves to providing world class government services which effectively and efficiently meet the needs of our citizens.”

HRH Prince
Mohammed Bin Salman Bin Abdulaziz Al Saud
Crown Prince, Prime Minister
The Kingdom's area covered by 4G wireless broadband coverage (2023): 99%

97% of government services are digitized (2023)

86.94% Percentage of digitized judicial services (2023)

80.68% Digital experience maturity index for government services (2023)

31st The Kingdom's rank in the UN’s E-Government Development Index (EGDI) (2022)

Financial savings resulting from e-government initiatives (2023): $1.66+ Billion

99% The Kingdom’s area covered by 4G wireless broadband coverage (2023)
Digital Transformation in Government Services

Becoming a global leader in the sector, Saudi Arabia’s digital transformation has been accelerated through strong infrastructure, e-government services, extensive investments, highly qualified talent, innovation, and entrepreneurship.

- Saudi Arabia achieved the highest result in its history in the UN’s E-Government Development Index (EGDI) for 2022. It advanced 12 ranks to be the 31st globally.

<table>
<thead>
<tr>
<th>6,000+</th>
<th>$1.66+ Billion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Government Services</td>
<td>Financial savings resulting from e-government initiatives from 2019 to 2023</td>
</tr>
</tbody>
</table>

97% of total government services
The Digital Experience Maturity Index 2023

The Digital Government Authority announced the results of the Digital Experience Maturity Index for 2023. The index measured the maturity of 24 digital platforms based on 4 perspectives:

- Complaints-handling
- Beneficiary satisfaction
- Technologies & tools
- User experience

<table>
<thead>
<tr>
<th>Platforms</th>
<th>(1st cycle) 2022</th>
<th>(2nd cycle) 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>12 digital platforms</td>
<td>24 digital platforms</td>
</tr>
</tbody>
</table>

| Participants | 18,000 participants | 134,000 participants |

| General Index Result | 77.26% | 80.68% |
Growing the Digital Economy

Enabling the adoption of Fourth Industrial Revolution (4IR) technologies, the National Transformation Program is accelerating Saudi Arabia’s digital transformation by expanding and improving the Kingdom’s digital infrastructure. NTP is also empowering digital entrepreneurs, promoting investment in technologies, increasing digital awareness, and developing digital talent and skills.

- **888,195** Participants in digital awareness activities by end of 2023
- **150** Digital business models (MVPs) by end of 2023

Internet Speed in Saudi Arabia

- **153.1** Mbps Fixed Internet
- **214.6** Mbps Mobile Internet
- **327.49** Mbps Mobile 5G

- **50** Mbps Fixed Internet
- **22.71** Mbps Mobile Internet
99% of the Kingdom is covered by 4G wireless broadband coverage

97 provinces with 5G Coverage
Digital Transformation in Judicial Services

Numerous National Transformation Program initiatives have contributed to the successful digital transformation of the Kingdom's judicial services. Today, **86.94% of judicial services provided by the Ministry of Justice are digitized**, compared to 30% in 2015. These services are under continuous improvement to ensure user satisfaction and foster equity and transparency.

The Ministry of Justice ranked 1st among other ministries in the Digital Transformation Measurement (creativity phase) for 2023 with 90% in the creativity index and 85% in the maturity index, reflecting excellence in government digital transformation.
The New Najiz Platform
A new phase of judicial transformation

Najiz Platform provides digital judicial services to different sectors and users.

Najiz contributed to decreasing case duration by 79% and supported beneficiaries of digital judicial services in **more than 100 countries**.

In 2023, the Ministry of Justice launched the new Najiz Platform, which provides **4 portals** for different beneficiaries:

- **Individuals**
- **Business**
- **Gov.**
- **Lawyers**
Launch of the Real Estate Market

This digital platform provides **real estate transaction services**, such as selling, purchasing, mortgaging, and financing. Users can also issue deeds for subdividing and merging properties using the real estate ID. The Market features different choices of real estate indicators and enquiry services.

Digital Transformation in Real Estate

<table>
<thead>
<tr>
<th>Feature</th>
<th>Achievement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digitized all real estate documents</td>
<td><strong>180+ Million</strong> digitized documents</td>
</tr>
<tr>
<td>Digitized real estate management processes</td>
<td>Property e-conveyance in less than <strong>60 minutes</strong></td>
</tr>
<tr>
<td>Subdividing and merging properties using the real estate ID</td>
<td><strong>100,000+</strong> sorted and merged real estate deeds within minutes for each request</td>
</tr>
<tr>
<td>Launched the Real Estate Market</td>
<td><strong>17,000 deals</strong> worth <strong>SAR 17 billion</strong> in its first week</td>
</tr>
</tbody>
</table>

**Virtual Enforcement Courts**

Toward **paperless courts**, the Ministry of Justice launched Virtual Enforcement Courts. They are a digital infrastructure that allow fully automated enforcement procedures, making it quicker and easier to access judicial services.
The Project establishes model courts across the Kingdom, which implement a unified brand for a better working environment.

The Project aims to develop courts on different levels:

- Judicial
- Work environment
- Beneficiary service
- Information technology
- Administrative

24 Model Courts

16 Cities
The Ministry of Justice launched the **virtual notary public service via the Najiz Platform** to further enhance notarization procedures. The goal is to govern procedures, improve quality of notarization services, and enhance beneficiary experience.

**Available Services:**

- Power of attorney
- Declarations
- Real estate

**150 Private Sector Companies Contribute in Providing Enforcement Services**

150 private companies were licensed to provide supportive enforcement services, within an initiative to include the private sector in enforcement services. The increase in the number of licensed companies was achieved by the automatization of licensing procedures that resulted in a reduction in sale time.

**Duration of Property Sale Procedures was Reduced**

180 Days ➞ 60 Days
Developing the Judicial Environment

- Launched a platform to monitor legal compliance through specialized modeling that ensures legal compliance. As a result, the quality and efficiency of legal services improved, achieving an understanding of legal compliance.

- Launched a product that specializes in litigation performance to improve quality and monitoring of courts. The product includes: appellate court judges evaluation of first instance courts, evaluating the court’s president, evaluating KPIs, and viewing the judge’s evaluation report.

- 990 beneficiaries of the Judicial Training Center (605 men and 385 women) graduated this year. The Center provides specialized training programs that fit the wide spectrum of legal personnel to improve the quality of litigation.

- Launched a service to issue permanent and temporary licenses for foreign law firms to make it easier to practice in the Kingdom. The service was announced during the International Conference on Justice, resulting in an enriched law practice, increased efficiency, a boosted business climate, and the automation of service via Najiz.

- Launched the second version of Judicial Laws and Regulations Platform to enable all individuals to review the judicial legislation and its updates in English, fostering transparency for people abroad.
Learning is a Never-Ending Journey

The Judicial Training Center provides a variety of training programs. Dr. Fahad attended HR-related training courses in labor law, social insurance law, and employee discipline law. Programs like this boost job efficiency on all levels.

Dr. Fahad Al Sudais
Dean of the Deanship of Human Resources at Qassim University

For all GCC Countries

The Judicial Training Center designed programs for judges in the entire GCC region. The invitation to this program reached Judge Qais Al Rashdi, a judge at the Supreme Judicial Council of Oman for more than 10 years.

Qais Al Rashdi
Judge at the Supreme Judicial Council of Oman

Keeping up with New Legislations

The Judicial Training Center provides training programs on newly issued legislations for judges. Judge Majid Al Rujaie attended a course on the Evidentiary Law and the Personal Status Law, having a great impact on the legal environment in first instance and appellate courts.

Majid Al Rujaie
President of the Appellate Court of Jeddah
168,000+
Available training slots at the Judicial Training Center in 2023

Join Now
tms.jtc.gov.sa

Learn about beneficiaries of the Judicial Training Center
Enhancing Transparency of Government Entities

The Open Data Platform establishes a general database to enable transparency and encourage societal participation and innovation. The Platform achieves this by showcasing the data published by ministries and government authorities in an open format. The Platform also allows users to view the data or download it for use in innovative applications and research projects.

Launched the Updated Version of the Open Data Platform

Launched the 1st National Data Index

The National Data Index evaluates the maturity of government entities’ data, to develop a data-based economy. Additionally, it effectively aids government entities in measuring the effectiveness of current practices in managing data and achieving high evaluation levels.
Launched the National Data Governance Platform

The National Data Governance Platform registers entities that fall within the personal data protection law, to build a unified national record that enables entity compliance. This is done easily and smoothly through measurement indicators reflecting entity compliance to laws and regulations.

The Importance of Open Data:

- Supports innovation
- Supports decision-making
- Enhances transparency
- Helps identify and access opportunities
- Enables an open data-based economy
- Promotes cooperation between public and private sectors
Launched the 2nd Speakers Program

The project aims to develop the skills of official government speakers and their representatives.

Through:

- Training programs in Arabic and English
- Virtual interactive classes
- Practical training in TV studios
- Simulation of conferences and media crises
- Personal consultation sessions

3+ Training programs
80+ Government entities
125+ Training hours
100+
Government speakers and commentators
trained in "Speakers"
Launched the New

Tawakkalna App

The new and improved “Tawakkalna Services” App was launched, becoming a comprehensive app for every individual in the Kingdom. The app utilizes technology and offers a wide range of fully integrated services for citizens, residents, and visitors of Saudi Arabia.

Main Services:

- Digital Wallet
- National Address
- Academic Scores
- Organ Donation
- Volunteer Gate
- Digital personal data and documents
- Our Partners Portal to view public and private entity services
- “Wakeb” to view the latest news
App Statistics:

240+ Services

31+ Million Users

7 Supported languages

75+ Countries where app operates
Environmental Protection

The National Transformation Program’s initiatives led to:
- Launching 5 specialized environmental centers and 5 laws and their implementing regulations, including: Environment Law, Agriculture Law, Water Law, Meteorology Law, and Waste Management Law
- Rehabilitating more than 192,000 hectares of natural vegetation
- Increasing the percentage of natural reserves compared to Saudi Arabia’s total area from 4.3% in 2016 to more than 18.8% in 2023
- Increasing the accuracy of forecasting and early warning of meteorological hazards 3 days prior from 60% to 81.14% in 2023

Institutional Development in the Environmental Sector
For the first time in 100 years
The First Generation of Newborn Arabian Oryx Walk the Sand of NEOM’s Nature Reserve
Launched 2 New Environmental Centers

The Center aims to:

- Protect the environment from natural hazards
- Monitor sand and dust storm phenomena
- Warn from storms before they occur
- Adopt protective measures to reduce impact

Conducting climate change studies and research in the Kingdom

- A fundamental contributor in combating climate change
- Aligns with Saudi Vision 2030’s environmental initiatives

- Protect the environment from natural hazards
- Enhance the Kingdom’s environmental performance and compliance
- Raise awareness regarding the effects of climate change and combat methods
- Support manufacturing combating emissions and localize eco-friendly industries

Appointed by the World Meteorological Organization (WMO)

- The 4th of its kind in the world
- Appointed to serve the region

National Transformation Program
Monitoring Noise and Light Pollution in Big Cities

A comprehensive monitoring system for noise and light pollution was completed. The system aims to limit the damage of noise and light pollution for a safer and healthier environment in the Kingdom’s major cities. It also ensures compliance with the standards of the National Center for Environmental Compliance and relevant international organizations.

| 25 fixed noise pollution monitoring stations in Mecca and Jeddah |
| 14 mobile monitoring stations in the Center’s branches |
| 100 light pollution monitoring stations in most cities in the Kingdom |
| 10 mobile field survey scanners |

Established a Central Air Quality Monitoring Unit

The current national air quality monitoring network was expanded to cover all the Kingdom’s regions and cities. Also, the Kingdom’s air quality data base was completed to publish daily air quality reports.
Saudi Arabia is classified as one of the most water-scarce nations and it is constantly working on combating water challenges and turning them into fruitful opportunities, to realize Vision 2030. To achieve this, it is important to utilize innovation, investment in technology, and sustainable solutions.

HRH Prince Mohammed Bin Salman announced that the Kingdom is establishing a Global Water Organization to be headquartered in Riyadh. This emphasizes the Kingdom’s commitment to addressing global water supply challenges and its dedication to environmental sustainability. The goal of the organization is to reach comprehensive and collaborative international efforts.

The Kingdom launched the longest irrigation network in the world utilizing treated water to irrigate 7.5 million trees in its capital. This network supports the Green Riyadh initiative which aims to increase the use of treated water for irrigation purposes by 100%. 

Key Steps to Combat Water Challenges in Saudi Arabia

<table>
<thead>
<tr>
<th>Reduce water demand and wastage</th>
<th>Increase water supply and storage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optimize water usage in agricultural production</td>
<td>Investments in desalination plants and strategic storage</td>
</tr>
<tr>
<td>Increase treated wastewater reuse to enable “Saudi Green Initiative”</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Increase water system resilience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transmission and interlinkage projects</td>
</tr>
</tbody>
</table>
Desalinated Water

The Saline Water Conversion Corporation (SWCC) is increasing their production capacity, therefore reaching global record numbers in water desalination. This enabled the SWCC to rank first internationally for production capacity, energy consumption, innovation, and research.

The production capacity of SWCC reached an unprecedented global record of **11.5 million m³/day**

- **11.5 million m³/day** Desalinated water production
- **12.5 million m³/day** Transmission capacity
- **22+ million m³** Storage capacity
- **20 million metric tons** Reduction in carbon emissions
- **2.7 kilowatt-hours/m³** Energy consumption of large plants
- **2.27 kilowatt-hours/m³** Energy consumption of small plants
- **98%** Rate of localization
- **62%** Rate of local content
Delivering Water Services to Beneficiaries

The National Water Company has improved water services and transmission by working on several projects that deliver water to beneficiaries in different areas of the Kingdom.

Key Achievements in Water Services in 2023

- **25,190,000** Beneficiaries of water services
- **246,800 m³/day** Capacity of purification plants
- **2,922,765 m** Length of water networks
- **2,491,400 m³** Capacity of water storage tanks
Expanding Wastewater Service Coverage

New projects undertaken by the National Water Company have increased wastewater services and supported environmental sustainability, providing coverage to new beneficiaries all around the Kingdom.

Key Achievements in Expanding Wastewater Service Coverage in 2023

- **838,105 m** Length of wastewater networks
- **467,950 m³/day** Capacity of lift stations
- **20,624,690** Beneficiaries
- **11,250 m³/day** Capacity of treatment plants
A Younger Generation for Sustainability
Asma had the opportunity to become a trainee with Tamkeen and was employed afterwards. She currently works with SWCC’s Sustainability Department.

Asma Al Shehri
“Tamkeen” Program

Nationals in OSH
Jalal majored in occupational safety and joined Tamkeen to hone his skills and to learn the latest safety technologies. He currently works with SWCC’s Executive Department for Industrial Safety and Security.

Jalal Al Hawaiiti
“Tamkeen” Program

First Step into the Labor Market
Fatima joined the second Edad batch and graduated successfully. She currently works as a Procurement and Contracts Specialist at the National Water Company.

Fatima Al Qahtani
“Edad” Program

Impact on Empowering Youth in the Water Sector
Learn about beneficiaries of empowering national talents in the water sector
**Food Security**

Saudi Arabia has the largest grain storage capacity in the Middle East

To combat any food crisis, NTP’s initiatives strengthened the Kingdom’s grain storage under the General Food Security Authority, resulting in an increase from **2.5 million tons** in 2016 to **3.5 million tons** in 2023.

**Self-Sufficiency**

Within its strategy to achieve food security, Saudi Arabia worked toward attaining self-sufficiency in several strategic food groups. As a result, it became a benchmark in maintaining food supply chains during a crisis and in cooperating with the private sector.

### Top Self-Sufficiency Food Items (%)

- **Dates**: 124%
- **Dairy products**: 118%
- **Table eggs**: 117%
- **Potatoes**: 80%
- **Poultry**: 68%
- **Tomatoes**: 67%
- **Red meat**: 60%
- **Carrots**: 50%
- **Fish**: 48%
- **Onions**: 44%
- **Citrus fruits**: 15%
Rehabilitation of Agricultural Terraces

The Ministry of Environment, Water and Agriculture completed the rehabilitation of 975 hectares of agricultural terraces in southwestern Saudi Arabia and implemented rainwater harvesting techniques. This contributed to the increase in value of the agricultural products, the productivity of strategic crops, and the income of citizens living in rural areas.

Model Farms

65 farms were rehabilitated and inspected, thus awarded the Saudi Good Agricultural Practices (Saudi G.A.P) certificate.

E-Platforms for Farmers

- **“Mahsoli” Platform**
  Provides services that facilitate local grain handover from qualified farmers.

- **“Import” Platform**
  Provides services for importing a variety of products without affecting the local market.

- **“Murshiduk” App**
  Provides agricultural consultations for farmers through on-the-clock experts and specialists.
Overview

Saudi Census

DataSaudi Platform
A unified platform to present and analyze the Kingdom’s latest economic and social data in visually interactive and easy to understand ways.
Total population: 32,175,224

Saudi: 18,792,262
Non-Saudi: 13,382,962

Male: 61.2%
Female: 38.8%

51.1% of the total population are younger than 30 years old.

Total households: 8.2 million

Saudi households: 4.2 million
Non-Saudi households: 4.0 million

Average household size:

Saudi: 3.7
Non-Saudi: 4.8

Average household size:

Saudi: 2.7
Impact on Women Empowerment

Women Leaders
Amani joined the Training and Leadership Orientation for Women Cadres Program to have an active role in achieving Vision 2030. The Program was held in cooperation with Princess Nourah bint Abdulrahman University and INSEAD to grow the leadership skills of working Saudi women. Through these intensive courses, Amani learned about the main challenges facing female leaders and how to tackle them, and she met other leading Saudi women.

Amani Al Awami
Program Manager at Amazon

A Transportation Solution
Mashael found “Wusool” Program to be the best solution for transportation from and to her workplace. “Wusool” is provided by the Human Resources Development Fund to lessen the burden of transportation on employed women in the private sector and men with disabilities, in addition to increasing work stability. This is done in partnership with licensed transportation apps.

Mashael Al Shemmari
“Wusool” Program Beneficiary
**234,000+**
Beneficiaries of the “Wusool” Program

**1,700+**
Beneficiaries of the Training and Leadership Orientation for Women Cadres Program

Learn about beneficiaries of empowering women in the labor market
Transformation in the Private Sector

“We will improve the business environment, so that our economy grows and flourishes, driving healthier employment opportunities for citizens and long-term prosperity for all.”

HRH Prince
Mohammed Bin Salman Bin Abdulaziz Al Saud
Crown Prince, Prime Minister
The percentage of large companies adopting social responsibility programs (2022) is 64.8%.

Investment agreements and MOUs with global and regional partners (2023) is 148+.

The volume of productive families’ sales supported by Social Development Bank (2023) is $4+ Billion.

The number of large national companies whose global presence has been strengthened (Q3 2023) is 32.

FDI Inflows (2022) is $32.5+ Billion.

The percentage of promising companies progressing to become leading companies regionally and globally (2022) is 70.6%.

*2023 value is available by end of Q1 2024.
In 2022, the Saudi Arabian economy recorded the highest growth among G20 countries despite the global economic challenges. The National Transformation Program’s initiatives contributed to this achievement by empowering the private sector and improving the investment environment, hence making the Kingdom an attractive and strong investment destination.
• The Kingdom ranked 1st in the MENA region for Venture Capital Investment in 2023, capturing **52% of the total capital deployed** in the region with a value of **$1.4 billion**.

• The capital, Riyadh, became a valuable investment destination for global investors, whereby more than **180 companies obtained permits in 2023 to open a regional office**.

• In 2023, more than **8,500 foreign investment licenses** were issued, **an increase of more than 96%** compared to the previous year.

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### Issued Foreign Investment Licenses

<table>
<thead>
<tr>
<th>Year</th>
<th>Licenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>370+</td>
</tr>
<tr>
<td>2018</td>
<td>740+</td>
</tr>
<tr>
<td>2019</td>
<td>1,120+</td>
</tr>
<tr>
<td>2020</td>
<td>1,260+</td>
</tr>
<tr>
<td>2021</td>
<td>2,840+*</td>
</tr>
<tr>
<td>2022</td>
<td>4,440+*</td>
</tr>
<tr>
<td>2023</td>
<td>8,500+*</td>
</tr>
</tbody>
</table>

*Excluding investment licenses granted under the “Tasattur” anti-concealment campaign*
The Kingdom of Saudi Arabia is making full economic reforms to empower the private sector and attract local and foreign investments.

The Kingdom advances in the IMD World Competitiveness Booklet

17th among 64 countries
3rd among G20 countries

The Kingdom in the Main Factors

3 Economic Performance
11 Government Efficiency
13 Business Efficiency
34 Infrastructure
1,283 Investment Opportunities Available on “Invest Saudi”

- Biotechnology and medicine
- Defense
- Advanced industries
- Metals and mining
- Petrochemicals & manufacturing industries
- Energy
- Agriculture and food industries
- Environmental services
- Financial services
- Health care and biology
- Human capital and innovation
- Transportation and logistics services
- Real estate

Prioritized 15 strategic sectors based on their growth potential
The Kingdom’s Competitive Advantages

- A solid economy in a strategic geographic location
- A strong industrial infrastructure
- An ambitious sustainability plan
- Competitive production costs
- Abundance in valuable raw materials
- Special Economic Zones in vital sectors
- Specialized incentives for specific economic fields in the private sector

To obtain an Investment License

1 Business Day + 2 Documents
## FDI Growth in the Kingdom

<table>
<thead>
<tr>
<th>Year</th>
<th>FDI Stock (Billion SAR)</th>
<th>FDI Inflows (Billion SAR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>408</td>
<td>59</td>
</tr>
<tr>
<td>2016</td>
<td>496</td>
<td>110</td>
</tr>
<tr>
<td>2017</td>
<td>501</td>
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<td>2020</td>
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<td>2021</td>
<td>658</td>
<td>102</td>
</tr>
<tr>
<td>2022</td>
<td>762</td>
<td>122</td>
</tr>
<tr>
<td>2023</td>
<td>795</td>
<td>52</td>
</tr>
</tbody>
</table>

By end of Q3
Saudi Arabia has the 2nd Best Economy for Business

According to the Global Entrepreneurship Monitor report 2022 / 2023
# One Destination to Start your Business

The Saudi Business Center is a one stop shop for entrepreneurs and investors, facilitating their business journey in the Kingdom.

<table>
<thead>
<tr>
<th>2.5+ Million</th>
<th>17</th>
<th>2,100</th>
<th>160</th>
<th>66</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service transactions provided since March 2020</td>
<td>Branches across the Kingdom</td>
<td>Reviewed regulations to simplify the investor’s journey</td>
<td>Completed initiatives including legislative, procedural and technical reforms</td>
<td>Partnership agreements facilitating starting and running a business</td>
</tr>
</tbody>
</table>

## The Saudi Business Center in 2023

### Expansion

A new Saudi Business Center branch opened in Jazan to be the 17th center in the Kingdom.

### Improving the Investor’s Journey

For a better experience, the investor’s file can now be accessed on the Business Platform. The feature allows the investors to view detailed data and statistics on their commercial establishments. Additionally, 228 initiatives were launched to further improve the investor’s experience.

### New and Automated Services

- Issuing and amending contracts and aligning with all entities
- E-commerce authentication
- 84 initial and operational licenses for private and public schools
- Issuing media license, including 23 operational licenses
- Issuing tourist accommodation facilities license
- Enabling e-payments via Apple Pay
- 644 instant activities are available through a service that issues a commercial municipality license alongside a safety license from the General Directorate of Civil Defense
An Injection with One Hand
Dr. Abdulaziz has several local and international inventions. His first patent was in 2018 for an injection that enables the medical practitioner to withdraw samples using only one hand. This idea of his was developed into multiple inventions with the Saudi Authority for Intellectual Property that were registered locally and internationally. Dr. Abdulaziz seeks for this invention and other Saudi inventions to represent Saudi Arabia’s scientific value.

Dr. Abdulaziz Al Suhaibani
Consultant – General Surgeon

3,000 Sold Units in One Month
Majed is an inventor with Saudi, German, Chinese, and American patents, one of them is a water heater and cooler machine. He was able to take this invention from an idea to a commercial product and sold 3,000 units in less than a month. Majed believes that being an inventor is possible for all ages and genders and that protecting intellectual properties creates a supportive environment for innovation.

Majed Al Huzali
Inventor with Patent
1,019
Registered patents by the Saudi Authority for Intellectual Property in 2023

Preserve your Intellectual Property
www.saip.gov.sa

Learn about Saudi inventors and their inventions
1.3 million
SMEs in the Kingdom by end of Q3 2023

6.7 million
Employees in SMEs in the Kingdom as of Q3 2023

The Tomoh Program is a community for fast-growing SMEs, aiming to stimulate their growth through services and programs.

Tomoh contributed to listing 18 enterprises in the Parallel Market “Nomu.”

Main Programs launched in 2023

• **Slingshot Saudi**, a 12-week program with international experts for fast-growing enterprises in the global markets.
• **Tech Frontiers**, an accelerator in partnership with the technology capital of the world, Silicon Valley. It includes more than 50 selected startups to expand through training and mentorship by Silicon Valley experts.
• **Stanford Program for Innovation and Entrepreneurship**, aims to support and increase the efficiency of 50 SMEs. The Program teaches SMEs about Stanford’s best innovation practices, decision making strategies of international companies, and how to build the right team.

**Increasing the Participation of SMEs in the Economy**

The National Transformation Program’s initiatives supported several programs, centers, and services provided by the Small and Medium Enterprises General Authority (Monsha’at).

**BIBAN**

The Biban Forum 23 was held for 5 days with more than 350 local and international speakers, 750 local and international entrepreneur exhibitors, and multiple government entities.

The Forum achieved a record number of SAR 52 billion in value of agreements and launches.

The Forum also hosted more than 145,000 visitors, generated more than 3 million online session viewers, and more than 24,000 beneficiaries of training courses and consultations.
In 2022, the Small and Medium Enterprises Bank was established by the Council of Ministers as one of several development funds and banks affiliated with the National Development Fund. The SME Bank aims to increase financing provided to the SME sector, bridge the financing gap, enhance the contribution of financial institutions in providing innovative financing solutions, and achieve financial stability for this sector. As a result, the SME sector will become a vital part of economic development in the Kingdom and an enabler to achieve Saudi Vision 2030.
Impact on Entrepreneurs

**Company Expansion**

FABS is a maintenance, operation, and trading company. In the beginning, Fares was importing and selling cleaning machines for large projects. After the transformation in the Kingdom and the appearance of many mega projects, he decided to import and operate these machines himself leading to the success of the company and landing major projects with various entities. He was financially supported by “Monsha’at” to expand his company and benefited from their legal and financial consultations and CEO training courses.

*Fares Al Qabani*

CEO of FABS Group

---

**From 4 Employees to a Competing Company**

Eng. Abdulrahman began his journey around 13 years ago with a small team of 4. This small team grew into a successful company of more than 70 engineers and 2 branches in Riyadh and Dammam. The company was supported by the SME Loan Guarantee Program “Kafalahl” and was able to expand and succeed in signing with their biggest client “Saudi Aramco” and other government entities and major projects.

*Eng. Abdulrahman Al Bazie*

Chairman of Saudi Qimam for Engineering Consultations
200%+
Growth in SMEs since launch of Vision 2030

Grow your SME
monshaat.gov.sa

Learn about Saudi SME success stories
An Overview of

The Saudi Labor Market
As part of the National Transformation Program's initiatives, the Ministry of Communications and Information Technology launched the Center of Digital Entrepreneurship (CODE). CODE empowers local companies to develop their tech businesses and transform their innovative ideas into a digital reality.

**Supporting Digital Entrepreneurship**

**Mentorship**
Offering business and technical mentoring to entrepreneurs.

**Modeling Lab**
To conduct various manufacturing experiments for prototypes.

**Technical Support**
Providing tech support through all project stages.

**Incubation Program**
To improve your digital project through all its stages.

**Center Facilities**
To reserve the facilities your business needs.

**Funding Support**
To find the right investor for your business.

**Digital Perks**
Providing memberships with the best companies and global digital platforms at free or discounted rates.
7

Innovation Labs around the Kingdom for digital entrepreneurs, tech startups, and university students.

15,000+ Beneficiaries

792 Supported startups

150 New initial digital startup projects by 2023

50+ Programs, like:
- Incubators
- Accelerators
- Digital competitions
"Shaguf," Started with University Students

The idea of Shaguf started with a couple of students at King Saud University, where they wanted to utilize their passion for AI to help students in different fields. Thus, they created Shaguf which is an educational platform linking students with the best teachers and providing valuable educational content. Ahmed and his partners took advantage of the available supportive initiatives by the Ministry of Communications and Information Technology. As a result, Shaguf expanded from providing one product to two products, closed an investment round of SAR 1.5 million, and served more than 50,000 students in more than 65 countries.

Ahmed Al Rashed
Co-Founder and CEO of Shaguf

"Torod," a Saudi Project Headed to Global Expansion

Torod is a first of its kind platform providing a technical logistic solution where you can find all logistic service providers in one place. In the beginning, Faisal and his partner took this idea to the Center of Digital Entrepreneurship “CODE” where they found a full circle of support. After that, the idea was accepted in an accelerator program by the Ministry of Communications and Information Technology. In 3 months, the idea developed into a mature product, the first investment round closed, and the Saudi made product entered the market. Today, Torod is one of the promising companies to expand internationally.

Faisal Al Maklas
Co-Founder and CEO of Torod
792
Startups within “CODE”

Join Now
code.mcit.gov.sa

Learn about promising projects launched through "CODE"
“Our productive families now enjoy vast marketing opportunities through social media and digital platforms. We will facilitate access to these channels, enable microfinance and motivate the non-profit sector to build the capabilities of our productive families and fund their initiatives.”

- Saudi Vision 2030

$4+ Billion

Sales volume of productive families supported by Social Development Bank

Since launch of Vision 2030
Growing productive families’ contribution to the economy

The Social Development Bank partnered with the non-profit sector through the Yamam Cafe initiative, to establish fixed retail outlets for productive families at government and university buildings. Currently, there are 105 branches that provided 205 job opportunities and reached SAR 11 million in sales.

The Social Development Bank launched the Vocational and Craft Training Program, aiming to support 4,000 beneficiaries and to enable 2,500 projects to enter the market in 60 provinces around the Kingdom.

Productive families in numbers

$533.2+ Million Financing for productive families’ projects

31,499 Beneficiaries from training, incubation, and market access programs

112,617 Beneficiaries from financial and freelance awareness programs

85,825 Beneficiaries from support programs and empowering services

6,322 Products by productive families that were marketed locally and internationally

1,995 Temporary retail outlets for productive families
Enhance Businesses’ Focus on their Social Responsibilities

64.8% Percentage of large companies adopting social responsibility programs

4.05% Percentage of private sector’s contribution from total social expenditure

Key efforts to enhance social responsibility

1. Launched the Corporate Social Responsibility Strategy in the Kingdom
2. Formed the Social Responsibility Committee
3. Issued the social responsibility standard (companies guide)
4. Announced the 23rd of March of each year as “Social Responsibility Day” in Saudi Arabia
5. Launched the Social Responsibility Platform

31 Million Beneficiary
$27.1+ Million Value of opportunities
169+ Developmental opportunities on the Platform

National Transformation Program
Impact on People with Disabilities

**Moath, a Trainer, Photographer and Producer**
Moath is deaf but he did not let that disability prevent him from living a normal life. He teaches sign language and enjoys photography and production. He currently works with the Authority of People with Disabilities and is an exceptional employee.

Moath Al Wuhaibi
Content Management Specialist

**Entisar, a Story of Art and Sign Language**
Entisar was not limited by her being deaf and is an artist who represents the Kingdom in international competitions. She is the first deaf person in the Kingdom to get a master's degree and is now working with the Ministry of Human Resources and Social Development.

Entisar Al Hadlaq
PR and Media Specialist

**Ahmed, an Athlete Overcoming Challenges**
In 2020, Ahmed was in an accident that gave him monoplegia (paralysis in a single limb). This was a shock and an obstacle in his professional and physical life. He benefitted from the Authority of People with Disabilities and found an appropriate job and won awards in athletics.

Ahmed Sahrati
Enterprise Solutions Consultant
2,620+
Establishments obtained Mowaamah certificates for supportive work environment for people with disabilities

Learn more about Mowaamah
mowaamah.sa

Learn about beneficiaries of the empowerment of people with disabilities
Transformation in The Non-Profit Sector

“We will empower the non-profit sector to be inclusive, supportive, and impactful in education, health, culture, and research.”

HRH Prince
Mohammed Bin Salman Bin Abdulaziz Al Saud
Crown Prince, Prime Minister
85.5% Percentage of specialized non-profit organizations that support developmental priorities (2023)

86.32% Beneficiary satisfaction with the services of non-profit organizations (2023)

0.55% Percentage of non-profit sector’s personnel out of the total workforce (2022)*

73.8% Percentage of development expenditures from total non-profit sector expenditures (2022)*

173.4% Percentage of growth in number of non-profit organizations (2023)

0.87% Percentage of non-profit organizations’ contribution to GDP (2022)*

*2023 value is available by end of Q1 2024
Since the launch of Saudi Vision 2030, the number of non-profit organizations in the Kingdom grew by more than **173.4%**. The impressive growth was supported by the National Transformation Program’s initiatives to empower the non-profit sector to create a deeper impact.

Today, the non-profit sector has a wider scope and has been established in new sectors such as tourism, sports, education, research, social programs, and cultural events. The sector also participates in providing social government services, making it a part of the Kingdom’s transformation journey.
Delegating Government Services to Non-Profit Organizations

This initiative aims to include the non-profit sector in the delivery of social government services, by enacting laws and regulations and specifying the government services that can be delegated.

Service Delegation:
The transfer of social government services from the government to the non-profit sector.
Success Story

Shaml Initiative
Shaml initiative provides a solution for family disputes by providing a safe space for custody and visitation rulings and offering counseling sessions. Shaml Centers are established in partnership with the non-profit sector providing a suitable environment for the child and the family under the supervision of specialists.

- The Ministry of Justice delegated the enforcement of custody and visitation rulings to 46 centers in cooperation with 38 associations across the Kingdom.

- The initiative reduced the duration of divorce, guardianship, and custody cases by 80%.

- Consultation and preparation sessions at the Center contributed in 32% of beneficiaries transitioning to house visitations.

Shaml Initiative contributed to

- Preserving the rights of children and families
- Creating job opportunities in social service
- Promoting partnerships with the non-profit sector
Impact on Endowment Projects

Empowerment with Technology
In 2015, the son of Dr. Amal got quadriplegia because of an accident. She became determined to help him and used her degree in computer science to utilize technology for her son to live a normal life. She then was inspired to start a charity to support people with disabilities and innovation.

Dr. Amal Al Saif
Founder of Tawasal for Assistive Technologies for People with Disabilities

Care for One Million Patients
Founded in 2007, Enayah Charity has been operating for 18 years within and outside the Kingdom, with around 1 million beneficiaries. Enayah is focused on awareness, treatment, and prevention and it is one of the first charities to establish an endowment fund supported by the General Authority of Awqaf to help patients in need.

Meshari Bin Dalilah
Assistant Secretary General of Enayah Charity

Donated a Kydney and Continued to Give
Fahad’s story started after he donated his kidney to a girl who posted about her need of a donor on social media. He did not hesitate and traveled to Riyadh to donate his kidney to her. After that, he founded a charity to meet the needs of kidney patients in Hail and the northern region.

Fahad Al Shemmari
Founder of Kidney Patients Association in Hail
$90.1+ Million
Contributions on “Waqfy”

Contribute Now
waqfy.sa

Learn about the successful endowment projects

YouTube
An Overview of

The Non-Profit Sector
Non-profit organizations in the Kingdom

$2.9+ Million donation transactions
$8.8+ Million beneficiaries

$90.1+ Million total contributions
631,000+ contributors

85.5% of non-profit organizations support developmental priorities compared to 26% in 2015, in fields like:

- Housing
- Culture
- Health
- Employment
- Education
- Hajj and Umrah
- Social protection
- Sport and entertainment
- Environmental protection

$1.2+ Billion Total donations on the National Platform for Charitable Work (Ehsan)
The Journey to 1 Million Volunteers

<table>
<thead>
<tr>
<th>Year</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>34,040 volunteers</td>
</tr>
<tr>
<td>2017</td>
<td>55,832 volunteers</td>
</tr>
<tr>
<td>2018</td>
<td>96,228 volunteers</td>
</tr>
<tr>
<td>2019</td>
<td>192,448 volunteers</td>
</tr>
<tr>
<td>2020</td>
<td>409,123 volunteers</td>
</tr>
<tr>
<td>2021</td>
<td>484,251 volunteers</td>
</tr>
<tr>
<td>2022</td>
<td>658,036 volunteers</td>
</tr>
<tr>
<td>2023</td>
<td>834,300 volunteers</td>
</tr>
</tbody>
</table>
53+ Million
Registered volunteering hours on the National Volunteer Portal

528,000+
Volunteering opportunities on the National Volunteer Portal
Impact on Volunteering

Free Consultations for your Dream Home
Husam started volunteering his professional experience in 2019, after he noticed a gap in architectural culture among homeowners. He started making online educational videos in his free time and then he got more into volunteering his experience during the COVID-19 pandemic. He believes that smart home design is important to make it efficient and comfortable. So far, Husam helped 40 people with consultations and field work and his educational videos have more than 30,000 views.

Eng. Husam Yamani
Architectural Engineer and Designer – Professional Volunteer

A Decade in Volunteering
Abdullah began volunteering in 2013 when he was on a scholarship in the USA, finding the time to help other scholarship students and newcomers. After returning home, he continued with his volunteering passion and utilized the National Volunteer Portal, which provides many opportunities and preserves the rights of volunteers. Today, Abdullah has 10 years of volunteering experience under his belt and more than 1,700 volunteering hours in a variety of fields, like: planting trees, education, and helping people with disabilities and Mecca pilgrims.

Abdullah Al Qattan
Majored in Management Information Systems – Volunteer
30+ Volunteering fields available on the National Volunteer Portal

Join Now

nvg.gov.sa

YouTube

Learn about the volunteers and their journeys
National Transformation Program’s KPIs
## National Transformation Program’s KPIs

<table>
<thead>
<tr>
<th>KPI</th>
<th>Baseline</th>
<th>Target</th>
<th>Actual Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of the Ministry of Justice’s services provided electronically</td>
<td>30% 2015</td>
<td>80.20% 2023</td>
<td>86.94% 2023</td>
</tr>
<tr>
<td>Beneficiary Satisfaction with Judicial Services (%)</td>
<td>72% 2018</td>
<td>83.33% 2023</td>
<td>97% 2023</td>
</tr>
<tr>
<td>Percentage of civil service employees’ engagement</td>
<td>68% 2017</td>
<td>75% 2023</td>
<td>81% 2023</td>
</tr>
<tr>
<td>Kingdom’s rank in Corruption Perception Index (CPI) issued by Transparency International</td>
<td>57 2017</td>
<td>46 2023</td>
<td>53 2023</td>
</tr>
<tr>
<td>Number of licenses issued to trade in wildlife and their products</td>
<td>2,035 Licenses 2018</td>
<td>5,000 Licenses 2023</td>
<td>6,032 Licenses 2023</td>
</tr>
<tr>
<td>Kingdom’s rank in the Global Food Security Index (GFSI)</td>
<td>64.5% 2016</td>
<td>69.9% 2022</td>
<td>69.9% 2022*</td>
</tr>
<tr>
<td>Area of rehabilitated natural vegetation</td>
<td>22,668 Hectares 2015</td>
<td>69,000 Hectares 2023</td>
<td>192,458 Hectares 2023</td>
</tr>
</tbody>
</table>

* According to the latest data available and new measurement methodology from source
# National Transformation Program’s KPIs

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<th>Target</th>
<th>Actual Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accuracy of forecasting and early warning of meteorological hazards</td>
<td>60% 2017</td>
<td>76% 2023</td>
<td>81.14% 2023</td>
</tr>
<tr>
<td>(sandstorms and floods) 3 days prior</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percentage of natural reserves to the Kingdom’s total area</td>
<td>4.33% 2016</td>
<td>16.09% 2023</td>
<td>18.8% 2023</td>
</tr>
<tr>
<td>Percentage of essential medicines available at the local market</td>
<td>90.83% 2015</td>
<td>95.40% 2023</td>
<td>96.20% 2023</td>
</tr>
<tr>
<td>Percentage of food lost and waste</td>
<td>33.1% 2018</td>
<td>31.1% 2022</td>
<td>30.02% 2022*</td>
</tr>
<tr>
<td>Reuse rate of treated wastewater</td>
<td>13.55% 2015</td>
<td>23% 2023</td>
<td>25.76% 2023</td>
</tr>
<tr>
<td>Quantity of treated water utilization in the agricultural sector</td>
<td>107 Million M³/year 2019</td>
<td>244.33 Million M³/year 2023</td>
<td>483.90 Million M³/year 2023</td>
</tr>
<tr>
<td>Percentage of sanitation services coverage for the population</td>
<td>56.65% 2019</td>
<td>63.55% 2023</td>
<td>64.10% 2023</td>
</tr>
</tbody>
</table>

* Measured every 2 years and the next measurement is in 2024
## National Transformation Program’s KPIs

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<th>Target</th>
<th>Actual Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Percentage of private sector’s contribution from total social</td>
<td>1.19%</td>
<td>1.32%</td>
<td>4.05%</td>
</tr>
<tr>
<td>expenditure</td>
<td>2018</td>
<td>2022</td>
<td>2022*</td>
</tr>
<tr>
<td>The Percentage of large companies adopting social responsibility</td>
<td>30%</td>
<td>57%</td>
<td>64.8%</td>
</tr>
<tr>
<td>programs</td>
<td>2018</td>
<td>2022</td>
<td>2022*</td>
</tr>
<tr>
<td>Percentage of development expenditures from total non-profit</td>
<td>21%</td>
<td>41.4%</td>
<td>73.8%</td>
</tr>
<tr>
<td>sector expenditures</td>
<td>2015</td>
<td>2022</td>
<td>2022*</td>
</tr>
<tr>
<td>Beneficiaries’ satisfaction with the services of non-profit</td>
<td>73%</td>
<td>85%</td>
<td>86.32%</td>
</tr>
<tr>
<td>organizations</td>
<td>2019</td>
<td>2023</td>
<td>2023</td>
</tr>
<tr>
<td>Number of volunteers in the Kingdom</td>
<td>22,924</td>
<td>670,000</td>
<td>834,300</td>
</tr>
<tr>
<td>Volunteers</td>
<td>2015</td>
<td>2023</td>
<td>2023</td>
</tr>
<tr>
<td>Number of volunteering opportunities available to the Kingdom’s</td>
<td>9,578</td>
<td>260,000</td>
<td>528,310</td>
</tr>
<tr>
<td>population</td>
<td>2015</td>
<td>2023</td>
<td>2023</td>
</tr>
<tr>
<td>Economic value of volunteering in the Kingdom per capita</td>
<td>0.6 SAR</td>
<td>64.5 SAR</td>
<td>92.41 SAR</td>
</tr>
<tr>
<td></td>
<td>2015</td>
<td>2023</td>
<td>2023</td>
</tr>
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</table>

*2023 value is available by end of Q1 2024
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</thead>
<tbody>
<tr>
<td>Percentage of non-profit organizations’ contribution to GDP</td>
<td>0.2% 2015</td>
<td>0.51% 2022</td>
<td>0.87% 2022*</td>
</tr>
<tr>
<td>Percentage of growth in number of nonprofit organizations</td>
<td>0% 2015</td>
<td>122% 2023</td>
<td>173.4% 2023</td>
</tr>
<tr>
<td>Percentage of specialized non-profit organizations that support development priorities</td>
<td>26% 2015</td>
<td>68% 2023</td>
<td>85.5% 2023</td>
</tr>
<tr>
<td>Percentage of non-profit sector’s personnel out of the total workforce</td>
<td>0.13% 2017</td>
<td>0.39% 2022</td>
<td>0.55% 2022*</td>
</tr>
<tr>
<td>Beneficiaries’ satisfaction with social services</td>
<td>68% 2019</td>
<td>73% 2023</td>
<td>77.7% 2023</td>
</tr>
<tr>
<td>Women ratio in managerial positions (middle &amp; senior)</td>
<td>28.6% 2017</td>
<td>30.3% Q3 2023</td>
<td>43.7% Q3 2023</td>
</tr>
<tr>
<td>Economic participation rate of Saudi females (over the age of 15)</td>
<td>17% 2017</td>
<td>31.4% Q3 2023</td>
<td>35.9% Q3 2023</td>
</tr>
</tbody>
</table>

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## National Transformation Program’s KPIs

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</tr>
</thead>
<tbody>
<tr>
<td>Woman’s share in the labor market (from the overall Saudi labor force)</td>
<td>21.2% 2017</td>
<td>28.7% Q3 2023</td>
<td>34.2% Q3 2023</td>
</tr>
<tr>
<td>Percentage of workers among all people with disabilities who can work</td>
<td>7.7% 2016</td>
<td>12.3% H1 2023</td>
<td>12.6% H1 2023</td>
</tr>
<tr>
<td>Percentage of establishments complying with occupational safety and health law</td>
<td>15% 2019</td>
<td>71% 2023</td>
<td>71.27% 2023</td>
</tr>
<tr>
<td>Compliance rate with the expatriate workers’ wage protection system</td>
<td>50% 2017</td>
<td>75.5% Q3 2023</td>
<td>86.9% Q3 2023</td>
</tr>
<tr>
<td>Improvement percentage of expatriates working conditions</td>
<td>39.7% 2020</td>
<td>47.5% 2023</td>
<td>73% 2023</td>
</tr>
<tr>
<td>Kingdom’s Rank in IMD World Talent Ranking</td>
<td>29 2019</td>
<td>33 2023</td>
<td>36 2023</td>
</tr>
<tr>
<td>Digital business models (MVPs)</td>
<td>10 2019</td>
<td>150 2023</td>
<td>150 2023</td>
</tr>
</tbody>
</table>
## National Transformation Program’s KPIs

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<th>Target</th>
<th>Actual Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of participants in digital awareness activities</td>
<td>0</td>
<td>797,000</td>
<td>888,195 2023</td>
</tr>
<tr>
<td>Kingdom’s rank in the UN EGDI</td>
<td>44 2016</td>
<td>38 2022</td>
<td>31 2022*</td>
</tr>
<tr>
<td>Savings resulting from digital government initiatives</td>
<td>0.62 Billion SAR 2019</td>
<td>2.63 Billion SAR 2023</td>
<td>6.25 Billion SAR 2023</td>
</tr>
<tr>
<td>Measurement of government digital transformation</td>
<td>45% 2019</td>
<td>60% 2023</td>
<td>85.53% 2023</td>
</tr>
<tr>
<td>Digital Experience Maturity</td>
<td>77.26% 2022</td>
<td>80% 2023</td>
<td>80.68% 2023</td>
</tr>
<tr>
<td>Number of large national companies, whose global presence has been strengthened</td>
<td>21 2019</td>
<td>32 Q3 2023</td>
<td>32 Q3 2023</td>
</tr>
<tr>
<td>Percentage of promising companies’ progress towards their transformation into leading regional and global companies</td>
<td>63.6% 2021</td>
<td>65% 2022</td>
<td>70.6% 2022**</td>
</tr>
</tbody>
</table>

* 2023 value is released in September 2024  
** 2023 value is available by end of Q1 2024
## National Transformation Program’s KPIs

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<th>Baseline</th>
<th>Target</th>
<th>Actual Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business community’s satisfaction with government communication channels</td>
<td>90% 2020</td>
<td>91.5% 2023</td>
<td>95% 2023</td>
</tr>
<tr>
<td>FDI Inflows</td>
<td>20.5 Billion SAR 2020</td>
<td>60.74 Billion SAR 2022</td>
<td>122 Billion SAR 2022*</td>
</tr>
<tr>
<td>Percentage of satisfaction of the national promising companies with the support provided to expand globally</td>
<td>78.5% 2021</td>
<td>76% 2023</td>
<td>77.58% 2023</td>
</tr>
<tr>
<td>Percentage of satisfaction of the large leading companies with the support provided to expand globally</td>
<td>67% 2021</td>
<td>76% 2023</td>
<td>77.07% 2023</td>
</tr>
<tr>
<td>Volume of productive families’ sales supported by Social Development Bank</td>
<td>360 Million SAR 2016</td>
<td>14,487.798 Million SAR 2023</td>
<td>15,880.500 Million SAR 2023</td>
</tr>
<tr>
<td>Number of productive families benefiting from Social Development Bank’s services</td>
<td>3,000 Beneficiary 2018</td>
<td>86,374 Beneficiary 2023</td>
<td>122,518 Beneficiary 2023</td>
</tr>
<tr>
<td>Number of companies publishing sustainability reports</td>
<td>114 2022</td>
<td>150 2023</td>
<td>196 2023</td>
</tr>
</tbody>
</table>

* 2023 value is available by end of Q1 2024
Leading Entities
“We, at the National Transformation Program are immensely proud of these inspiring achievements. The Program was launched in 2016 with Saudi Vision 2030, and we have since worked diligently and with greater ambition. We established new initiatives, monitored the impact’s sustainability, and collaborated with all our stakeholders to successfully achieve Saudi Vision 2030 and beyond.”

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